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| Performance for selected measures  2021-22 financial year |
| Child Protection and Family Services |
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\*Measure name changed in 2021-22 BP3, count rule is consistent with previous reports.

## Reports to child protection services about the wellbeing and safety of children

State result includes Central After-Hours Service.

Financial year to date (YTD). Unit of measure: cumulative number

|  |  |  |  |  |
| --- | --- | --- | --- | --- |
| **Region** | **September 2021** | **December 2021** | **March 2022** | **June 2022** |
| State | 29,796 | 59,922 | 88,467 | 118,096 |
| North | 5,943 | 12,371 | 18,439 | *24,393* |
| South | 9,844 | 18,912 | 27,357 | *36,563* |
| East | 5,092 | 10,493 | 15,687 | *21,094* |
| West | 8,525 | 17,350 | 25,774 | *34,553* |

*Division results reflect the location (address) of the client rather than location of the Intake Room. Data includes Address not stated, Interstate/Overseas.*

## Number of investigations from reports to child protection services

Financial year to date (YTD). Unit of measure: cumulative number

|  |  |  |  |  |
| --- | --- | --- | --- | --- |
| **Region** | **September 2021** | **December 2021** | **March 2022** | **June 2022** |
| State | 8,359 | 17,509 | 26,206 | 35,518 |
| North | 1,590 | 3,271 | 4,958 | 6,757 |
| South | 3,025 | 6,097 | 9,024 | 12,338 |
| East | 1,581 | 3,380 | 4,965 | 6,624 |
| West | 2,090 | 4,575 | 6,998 | 9,451 |

*Data includes Address not stated, Interstate/Overseas.*

## Awaiting allocation (annual)

State result includes Statewide Services. The awaiting allocation rate is the average of the monthly results in the year. Annual. Unit of measure: per cent

|  |  |  |
| --- | --- | --- |
| **Region** | This data is an annual measure. | **2021-22** |
| State | 13.0 |
| North | 14.0 |
| South | 13.0 |
| East | 10.0 |
| West | 14.0 |

## 

## Awaiting allocation (quarter)

State result includes Statewide Services. The awaiting allocation rate is the average of the monthly results in the period. Quarter. Unit of measure: per cent

|  |  |  |  |  |
| --- | --- | --- | --- | --- |
| **Region** | **September 2021** | **December 2021** | **March 2022** | **June 2022** |
| State | 11.7 | 12.3 | 13.8 | 14.0 |
| North | 12.3 | 12.2 | 13.8 | 18.0 |
| South | 11.0 | 13.4 | 14.1 | 13.0 |
| East | 9.4 | 10.5 | 11.1 | 10.0 |
| West | 13.1 | 12.3 | 15.2 | 15.0 |

*Note: that* *cases awaiting allocation are overseen by the team manager until a case manager is allocated.*

## Child protection investigations assessed as urgent that were visited or attempts were made to visit within two days of receipt of report

State result includes Statewide Services and Central After-Hours Service.

Quarter. Unit of measure: per cent

|  |  |  |  |  |
| --- | --- | --- | --- | --- |
| **Region** | **September 2021** | **December 2021** | **March 2022** | **June 2022** |
| State | 95.8 | 96.2 | 91.5 | 96.6 |
| North | 96.6 | 96.6 | 94.0 | 94.0 |
| South | 99.0 | 98.0 | 93.8 | 97.1 |
| East | 98.6 | 93.5 | 95.2 | 96.1 |
| West | 97.6 | 97.4 | 95.7 | 96.7 |

## Children and young people who were the subject of an investigation which led to a decision not to substantiate, who were subsequently the subject of a substantiation within three months of case closure

State result includes Central After-Hours Service.

Financial year to date (YTD). Unit of measure: per cent

|  |  |  |  |  |
| --- | --- | --- | --- | --- |
| **Region** | **September 2021** | **December 2021** | **March 2022** | **June 2022** |
| State | 2.9 | 3.2 | 3.0 | 3.1 |
| North | 0.8 | 1.0 | 1.3 | 1.4 |
| South | 4.0 | 4.5 | 4.1 | 4.0 |
| East | 3.8 | 5.5 | 5.4 | 5.0 |
| West | 1.7 | 1.2 | 1.3 | 1.5 |

## 

## Children and young people who were the subject of a substantiated report within 12 months of the closure of a previous substantiated report

State result includes Central After-Hours Service.

Financial year to date (YTD). Unit of measure: per cent

|  |  |  |  |  |
| --- | --- | --- | --- | --- |
| **Region** | **September 2021** | **December 2021** | **March 2022** | **June 2022** |
| State | 17.2 | 16.4 | 16.5 | 16.5 |
| North | 17.8 | 17.4 | 17.8 | 16.7 |
| South | 18.6 | 17.8 | 17.9 | 18.5 |
| East | 14.5 | 14.6 | 15.6 | 16.1 |
| West | 16.7 | 15.4 | 14.8 | 14.4 |

## Number of Child FIRST assessments and interventions undertaken outside of The Orange Door\*

Financial year to date (YTD). Unit of measure: number *(\*Measure name changed in 2021-22 BP3 count rule is consistent with previous reports.)*

*The lower 2021-22 Annual target (6,815) reflects the transfer of services to The Orange Door.*

|  |  |  |  |  |
| --- | --- | --- | --- | --- |
| **Region** | **September 2021** | **December 2021** | **March 2022** | **June 2022** |
| State | 3,373 | 6,499 | 8,661 | 10,350 |
| North | 312 | 592 | 830 | 901 |
| South | 741 | 1,537 | 1,729 | 1,732 |
| East | 689 | 1,074 | 1,388 | 1,660 |
| West | 1,631 | 3,296 | 4,714 | 6,057 |

## Total number of family services cases provided

Financial year to date (YTD). Unit of measure: cumulative number

*The lower 2021-22 Annual target (32,486) reflects the transfer of services to The Orange Door*

|  |  |  |  |  |
| --- | --- | --- | --- | --- |
| **Region** | **September 2021** | **December 2021** | **March 2022** | **June 2022** |
| State | 14,200 | 21,508 | 27,038 | 33,390 |
| North | 2,937 | 4,051 | 5,092 | 6,061 |
| South | 4,191 | 6,126 | 7,423 | 8,557 |
| East | 2,532 | 3,609 | 4,394 | 5,111 |
| West | 4,540 | 7,722 | 10,129 | 13,661 |

## Number of family service cases provided to Aboriginal families

Financial year to date (YTD). Unit of measure: cumulative number

*The higher 2021-22 Annual target (3,281) reflects funding provided in the 2021-22 Budget*

|  |  |  |  |  |
| --- | --- | --- | --- | --- |
| **Region** | **September 2021** | **December 2021** | **March 2022** | **June 2022** |
| State | 1,262 | 1,851 | 2,322 | 2,904 |
| North | 376 | 495 | 583 | 754 |
| South | 313 | 422 | 545 | 604 |
| East | 212 | 332 | 427 | 529 |
| West | 361 | 602 | 767 | 1,017 |

## Daily average number of children in care placements (excl. permanent care)

Financial year to date (YTD). Unit of measure: daily average number

*The 2021-22 Annual target reduced to 9,801*

|  |  |  |  |  |
| --- | --- | --- | --- | --- |
| **Region** | **September 2021** | **December 2021** | **March 2022** | **June 2022** |
| State | 9,654 | 9,673 | 9,634 | 9,618 |
| North | 1,943 | 1,940 | 1,922 | 1,910 |
| South | 3,218 | 3,217 | 3,205 | 3,206 |
| East | 1,559 | 1,573 | 1,562 | 1,561 |
| West | 2,935 | 2,943 | 2,944 | 2,941 |

## Daily average number of children subject to permanent care order

Financial year to date (YTD). Unit of measure: daily average number

*The 2021-22 Annual target reduced to 3,225*

|  |  |  |  |  |
| --- | --- | --- | --- | --- |
| **Region** | **September 2021** | **December 2021** | **March 2022** | **June 2022** |
| State | 3,487 | 3,494 | 3,500 | 3,506 |
| North | 883 | 889 | 892 | 893 |
| South | 908 | 905 | 900 | 895 |
| East | 564 | 567 | 566 | 567 |
| West | 1,131 | 1,134 | 1,142 | 1,151 |

## Daily average number of children in foster care placements

Financial year to date (YTD). Unit of measure: daily average number

*The 2021-22 Annual target reduced to 1,681*

|  |  |  |  |  |
| --- | --- | --- | --- | --- |
| **Region** | **September 2021** | **December 2021** | **March 2022** | **June 2022** |
| State | 1,636 | 1,632 | 1,610 | 1,606 |
| North | 235 | 238 | 232 | 233 |
| South | 615 | 610 | 608 | 608 |
| East | 250 | 252 | 245 | 242 |
| West | 536 | 532 | 525 | 522 |

## Daily average number of children in residential care placements

Financial year to date (YTD). Unit of measure: daily average number

*The 2021-22 Annual target reduced to 455*

|  |  |  |  |  |
| --- | --- | --- | --- | --- |
| **Region** | **September 2021** | **December 2021** | **March 2022** | **June 2022** |
| State | 468 | 476 | 478 | 483 |
| North | 96 | 95 | 95 | 95 |
| South | 112 | 112 | 114 | 115 |
| East | 95 | 100 | 99 | 97 |
| West | 164 | 168 | 171 | 173 |

## Daily average number of children in kinship care placements

Financial year to date (YTD). Unit of measure: daily average number

*The 2021-22 Annual target reduced to 7,665*

|  |  |  |  |  |
| --- | --- | --- | --- | --- |
| **Region** | **September 2021** | **December 2021** | **March 2022** | **June 2022** |
| State | 7,546 | 7,561 | 7,542 | 7,526 |
| North | 1,608 | 1,604 | 1,594 | 1,578 |
| South | 2,490 | 2,495 | 2,483 | 2,481 |
| East | 1,213 | 1,219 | 1,218 | 1,220 |
| West | 2,234 | 2,243 | 2,246 | 2,246 |

## Proportion of placements that are home-based care (including permanent care)

Financial year to date (YTD). Unit of measure: per cent

|  |  |  |  |  |
| --- | --- | --- | --- | --- |
| **Region** | **September 2021** | **December 2021** | **March 2022** | **June 2022** |
| State | 96.3 | 96.3 | 96.3 | 96.2 |
| North | 96.4 | 96.4 | 96.5 | 96.3 |
| South | 97.2 | 97.2 | 97.2 | 97.1 |
| East | 95.5 | 95.3 | 95.4 | 95.4 |
| West | 95.8 | 95.8 | 95.7 | 95.6 |

## Children and young people in out-of-home care who have had two or less placements in the last 12 months (not including placements at home)

Month (snapshot). Unit of measure: per cent

|  |  |  |  |  |
| --- | --- | --- | --- | --- |
| **Region** | **September 2021** | **December 2021** | **March 2022** | **June 2022** |
| State | 92.4 | 92.6 | 92.9 | 92.9 |
| North | 93.0 | 93.8 | 93.6 | 93.6 |
| South | 92.6 | 92.6 | 93.4 | 92.8 |
| East | 93.7 | 93.3 | 93.2 | 93.4 |
| West | 91.0 | 91.4 | 91.9 | 92.2 |

## Proportion of Aboriginal children placed with relatives, kin, other Aboriginal carers or in Aboriginal residential care (including permanent care)

Month (snapshot). Unit of measure: per cent

|  |  |  |  |  |
| --- | --- | --- | --- | --- |
| **Region** | **September 2021** | **December 2021** | **March 2022** | **June 2022** |
| State | 74.2 | 74.8 | 73.8 | 73.3 |
| North | 73.7 | 75.0 | 73.0 | 92.0 |
| South | 73.0 | 72.8 | 72.3 | 72.0 |
| East | 77.6 | 77.2 | 77.6 | 77.8 |
| West | 73.6 | 75.0 | 73.6 | 73.0 |

## Organisations that have successfully completed a certification review (family and community services)

Financial year to date (YTD). Unit of measure: per cent

|  |  |  |  |  |
| --- | --- | --- | --- | --- |
| **Region** | **September 2021** | **December 2021** | **March 2022** | **June 2022** |
| State | 100 | 100 | 88.6 | 88.9 |
| North | This data is only available at state level. | | | |
| South |
| East |
| West |

## Organisations that have successfully completed a certification review (specialist support and placement services)

Financial year to date (YTD). Unit of measure: per cent

|  |  |  |  |  |
| --- | --- | --- | --- | --- |
| **Region** | **September 2021** | **December 2021** | **March 2022** | **June 2022** |
| State | 100 | 90.9 | 82.4 | 84.0 |
| North | This data is only available at state level. | | | |
| South |
| East |
| West |

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