

Child Protection and Family Services - Performance for selected measures: 2013-14 Financial Year

Performance measures		Unit of measure		Sep-13	Dec-13	Mar-14	Jun-14
Reports to child protection services about the wellbeing and safety of children	YTD	number	State	19,599	40,069	61,052	82,075
			North	6,914	13,889	21,130	28,495
			South	6,680	13,828	20,818	27,545
			East	3,522	7,210	11,000	13,911
			West	2,483	5,142	8,104	11,134
Children and young people who were the subject of an investigation which led to a decision not to substantiate, who were subsequently the subject of a substantiation within three months of case closure	YTD	per cent	State	2.0	2.5	2.7	2.6
			North
			South
			East
			West
Children and young people who were the subject of a substantiated report within 12 months of the closure of a previous substantiated report	YTD	per cent	State	13.7	14.9	15.7	15.9
			North
			South
			East
			West
Number of Child FIRST assessments and interventions	YTD	number	State	..	8,824	9,295	12,142
			North
			South
			East
			West
Total number of family services cases provided	YTD	number	State	..	9,977	27,173	31,962
			North
			South
			East
			West
Average rate of unallocated clients*	Annual	per cent	State	12.8
			North	11.4
			South	13.8
			East	15.9
			West	11.1
Average rate of unallocated clients*	Quarter	per cent	State	11.6	13.2	11.6	15.0
			North	10.4	11.2	10.8	13.3
			South	15.4	13.2	10.7	16.0
			East	11.4	17.7	17.6	16.7
			West	8.9	11.9	9.3	14.3
Percentage of child protection investigations assessed as urgent, that were visited, or where attempts were made to visit, within two days of receipt of the report	YTD	per cent	State	97.7	98.0	97.7	97.0
			North	97.8	98.5	98.1	97.8
			South	95.9	96.0	95.7	97.0
			East	98.1	99.0	97.1	96.0
			West	97.8	97.4	98.3	97.2
Number of family service cases provided to Aboriginal families	YTD	number	State	..	738	2,102	2,388
			North
			South
			East
			West
Daily average number of children in out-of-home care placements	YTD	number	State	6,959.4	7,079.0	7,216.1	7,282.7
			North	1,562.7	1,582.1	1,623.1	1,643.2
			South	2,023.4	2,054.9	2,085.0	2,106.1
			East	1,240.2	1,268.8	1,311.9	1,321.1
			West	2,133.0	2,173.2	2,196.2	2,212.3
Proportion of placements that are home-based care	YTD	per cent	State	92.9	93.3	93.2	93.2
			North	92.9	93.2	92.7	92.8
			South	92.7	93.1	93.0	93.1
			East	93.0	93.6	93.0	92.8
			West	93.0	93.5	93.8	93.8
Children and young people in out-of-home care who have had two or less placements in the last 12 months (not including placements at home)	Month	per cent	State	..	90.9	90.8	91.0
			North	93.0
			South	90.0
			East	88.0
			West	91.0
Number of children in kinship care whose placements are managed by community service organisations	Month	number	State	759	786	801	666
			North	167	170	185	153
			South	223	227	236	201
			East	131	136	139	112
			West	238	253	241	200
Proportion of Aboriginal children placed with relatives/kin, other Aboriginal carers or in Aboriginal residential care	Month	per cent	State	..	47.7	46.6	64.0
			North	53.1	67.9
			South	52.7	62.4
			East	37.3	64.0
			West	37.6	59.6
Sexual assault support services clients receiving an initial response within five working days of referral	YTD	per cent	State	97.5	98.1	97.9	98.0
			North
			South
			East
			West
Organisations that have successfully completed a quality review (family and community services)	YTD	per cent	State	100.0
			North	..	NA	NA	NA
			South	..	NA	NA	NA
			East	..	NA	NA	NA
			West	..	NA	NA	NA
Organisations that have successfully completed a quality review (specialist support and placement services)	YTD	per cent	State	100.0
			North	..	NA	NA	NA
			South	..	NA	NA	NA
			East	..	NA	NA	NA
			West	..	NA	NA	NA

YTD is financial year to date

* Allocation rate is as at the last Friday of the month

.. Data not available.

NA is not applicable.