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| Performance for selected measures –  2018-19 financial year |
| Child Protection and Family Services |

As at 17 July 2019

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# Reports to child protection services about the wellbeing and safety of children

State result includes Central After Hours Service.

Financial year to date (YTD). Unit of measure: number

|  |  |  |  |  |
| --- | --- | --- | --- | --- |
| **Region** | **September 2018** | **December 2018** | **March 2019** | **June 2019** |
| State | 30,206 | 62,429 | 92,554 | 122,963 |
| North | 5,872 | 12,236 | 18,116 | 24,386 |
| South | 10,348 | 21,151 | 31,169 | 41,529 |
| East | 5,352 | 11,301 | 17,126 | 22,348 |
| West | 8,239 | 16,921 | 24,975 | 33,180 |

Note that from 2018-19 Division results reflect the location (address) of the client rather than location of the Intake Room.

# Average rate of unallocated clients (annual)

The average unallocated rate is the average of the monthly results in the year.

Annual. Unit of measure: per cent

|  |  |  |
| --- | --- | --- |
| **Region** | This data is an annual measure. | **2018-19** |
| State | 11.3 |
| North | 10.3 |
| South | 11.3 |
| East | 10.5 |
| West | 12.3 |

# Average rate of unallocated clients (quarter)

The average unallocated rate is the average of the monthly results in the period.

Quarter. Unit of measure: per cent

|  |  |  |  |  |
| --- | --- | --- | --- | --- |
| **Region** | **September 2018** | **December 2018** | **March 2019** | **June 2019** |
| State | 13.9 | 11.5 | 10.1 | 9.6 |
| North | 14.3 | 9.2 | 9.1 | 8.6 |
| South | 13.5 | 13.5 | 10.3 | 8.3 |
| East | 10.1 | 11.0 | 10.4 | 10.5 |
| West | 15.9 | 11.6 | 10.6 | 11.2 |

Note that cases awaiting allocation are overseen by the team manager until a case manager is allocated.

# Child protection investigations assessed as urgent that were visited or attempts were made to visit within two days of receipt of report

State result includes Central After Hours Service.

YTD. Unit of measure: per cent

|  |  |  |  |  |
| --- | --- | --- | --- | --- |
| **Region** | **September 2018** | **December 2018** | **March 2019** | **June 2019** |
| State | 95.4 | 95.8 | 96.0 | 96.2 |
| North | 94.5 | 94.9 | 95.0 | 95.7 |
| South | 97.4 | 96.9 | 97.4 | 96.8 |
| East | 91.7 | 95.0 | 96.6 | 96.1 |
| West | 96.0 | 96.2 | 95.9 | 96.5 |

# Children and young people who were the subject of an investigation which led to a decision not to substantiate, who were subsequently the subject of a substantiation within three months of case closure

State result includes Central After Hours Service.

YTD. Unit of measure: per cent

|  |  |  |  |  |
| --- | --- | --- | --- | --- |
| **Region** | **September 2018** | **December 2018** | **March 2019** | **June 2019** |
| State | 2.9 | 3.1 | 3.3 | 3.2 |
| North | 2.8 | 3.0 | 2.8 | 2.4 |
| South | 3.1 | 2.9 | 2.8 | 2.9 |
| East | 4.4 | 4.3 | 4.9 | 5.2 |
| West | 2.1 | 2.8 | 3.1 | 2.7 |

# Children and young people who were the subject of a substantiated report within 12 months of the closure of a previous substantiated report

State result includes Central After Hours Service.

YTD. Unit of measure: per cent

|  |  |  |  |  |
| --- | --- | --- | --- | --- |
| **Region** | **September 2018** | **December 2018** | **March 2019** | **June 2019** |
| State | 19.1 | 18.5 | 18.2 | 18.2 |
| North | 15.2 | 16.5 | 17.3 | 17.4 |
| South | 24.0 | 22.1 | 21.3 | 21.0 |
| East | 19.2 | 18.6 | 17.0 | 18.2 |
| West | 15.6 | 15.0 | 14.9 | 15.0 |

# Number of Child FIRST assessments and interventions

YTD. Unit of measure: number

|  |  |  |  |  |
| --- | --- | --- | --- | --- |
| **Region** | **September 2018** | **December 2018** | **March 2019** | **June 2019** |
| State | 4,759 | 9,689 | 13,947 | 17,582 |
| North | 1,121 | 1,931 | 2,643 | 3,059 |
| South | 1,083 | 2,514 | 3,686 | 4,539 |
| East | 1,023 | 2,483 | 3,875 | 5,220 |
| West | 1,532 | 2,761 | 3,743 | 4,764 |

# Total number of family services cases provided

YTD. Unit of measure: number

|  |  |  |  |  |
| --- | --- | --- | --- | --- |
| **Region** | **September 2018** | **December 2018** | **March 2019** | **June 2019** |
| State | 15,333 | 24,934 | 32,869 | 39,966 |
| North | 3,660 | 5,095 | 6,626 | 7,660 |
| South | 3,964 | 7,286 | 9,555 | 11,637 |
| East | 2,638 | 5,176 | 7,438 | 9,471 |
| West | 5,071 | 7,377 | 9,250 | 11,198 |

# Number of family service cases provided to Aboriginal families

YTD. Unit of measure: number

|  |  |  |  |  |
| --- | --- | --- | --- | --- |
| **Region** | **September 2018** | **December 2018** | **March 2019** | **June 2019** |
| State | 1,095 | 1,685 | 2,260 | 2,760 |
| North | 296 | 400 | 490 | 589 |
| South | 240 | 427 | 636 | 761 |
| East | 243 | 401 | 560 | 717 |
| West | 316 | 457 | 574 | 693 |

# Daily average number of children in out-of-home care placements

YTD. Unit of measure: number

|  |  |  |  |  |
| --- | --- | --- | --- | --- |
| **Region** | **September 2018** | **December 2018** | **March 2019** | **June 2019** |
| State | 10,853 | 11,075 | 11,242 | 11,363 |
| North | 2,464 | 2,518 | 2,558 | 2,596 |
| South | 3,299 | 3,364 | 3,429 | 3,459 |
| East | 1,801 | 1,839 | 1,868 | 1,897 |
| West | 3,289 | 3,353 | 3,387 | 3,411 |

# Proportion of placements that are home-based care

YTD. Unit of measure: per cent

|  |  |  |  |  |
| --- | --- | --- | --- | --- |
| **Region** | **September 2018** | **December 2018** | **March 2019** | **June 2019** |
| State | 96.0 | 96.0 | 96.0 | 96.0 |
| North | 95.8 | 96.0 | 96.2 | 96.3 |
| South | 97.1 | 97.2 | 96.9 | 96.9 |
| East | 94.8 | 94.7 | 94.8 | 94.8 |
| West | 95.8 | 95.6 | 95.5 | 95.5 |

# Children and young people in out-of-home care who have had two or less placements in the last 12 months (not including placements at home)

Month (snapshot). Unit of measure: per cent

|  |  |  |  |  |
| --- | --- | --- | --- | --- |
| **Region** | **September 2018** | **December 2018** | **March 2019** | **June 2019** |
| State | 91.1 | 91.0 | 90.8 | 90.6 |
| North | 90.8 | 90.7 | 90.3 | 90.3 |
| South | 91.1 | 91.7 | 91.2 | 90.8 |
| East | 91.5 | 91.6 | 90.9 | 91.0 |
| West | 91.2 | 90.3 | 90.6 | 90.3 |

# Number of children in kinship care whose placements are managed by community service organisations

Month (snapshot). Unit of measure: number

|  |  |  |  |  |
| --- | --- | --- | --- | --- |
| **Region** | **September 2018** | **December 2018** | **March 2019** | **June 2019** |
| State | 1,333 | 1,521 | 1,551 | 1,622 |
| North | 346 | 366 | 356 | 385 |
| South | 395 | 477 | 484 | 508 |
| East | 200 | 222 | 240 | 257 |
| West | 392 | 456 | 471 | 472 |

# Proportion of Aboriginal children placed with relatives, kin, other Aboriginal carers or in Aboriginal residential care

Month (snapshot). Unit of measure: per cent

|  |  |  |  |  |
| --- | --- | --- | --- | --- |
| **Region** | **September 2018** | **December 2018** | **March 2019** | **June 2019** |
| State | 77.8 | 78.2 | 78.5 | 78.8 |
| North | 81.5 | 82.9 | 83.6 | 83.5 |
| South | 76.8 | 75.6 | 75.5 | 75.2 |
| East | 72.2 | 73.8 | 74.3 | 76.0 |
| West | 78.1 | 78.1 | 78.2 | 78.4 |

# Sexual assault support services clients receiving an initial response within five working days of referral

YTD. Unit of measure: per cent

|  |  |  |  |  |
| --- | --- | --- | --- | --- |
| **Region** | **September 2018** | **December 2018** | **March 2019** | **June 2019** |
| State | 99.0 | 98.7 | 98.6 | 98.7 |
| North | 97.1 | 95.7 | 96.0 | 96.8 |
| South | 98.7 | 98.2 | 98.0 | 98.1 |
| East | 99.7 | 99.7 | 99.5 | 99.5 |
| West | 99.5 | 99.6 | 99.5 | 99.4 |

# Organisations that have successfully completed a certification review (family and community services)

YTD. Unit of measure: per cent

|  |  |  |  |  |
| --- | --- | --- | --- | --- |
| **Region** | **September 2018** | **December 2018** | **March 2019** | **June 2019** |
| State | 100 | 100 | 100 | 100 |
| North | This data is only available at state level. | | | |
| South |
| East |
| West |

# Organisations that have successfully completed a certification review (specialist support and placement services)

YTD. Unit of measure: per cent

|  |  |  |  |  |
| --- | --- | --- | --- | --- |
| **Region** | **September 2018** | **December 2018** | **March 2019** | **June 2019** |
| State | 100 | 100 | 100 | 100 |
| North | This data is only available at state level. | | | |
| South |
| East |
| West |

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