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| Performance for selected measures – 2015-16 financial year |
| Child Protection and Family Services |

**As at 8 July 2016**

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# Reports to child protection services about the wellbeing and safety of children

Financial year to date (YTD). Unit of measure: number

| Region | September 2015 | December 2015 | March 2016 | June 2016 |
| --- | --- | --- | --- | --- |
| State | 24,744 | 51,854 | 77,866 | 106,909 |
| North | 9,018 | 18,979 | 28,432 | 38,543 |
| South | 8,034 | 16,912 | 25,601 | 35,641 |
| East | 4,308 | 8,860 | 13,331 | 18,490 |
| West | 3,384 | 7,103 | 10,502 | 14,235 |

# Average rate of unallocated clients (annual)

The average unallocated rate is the average of the monthly results in the period.

Annual. Unit of measure: per cent

| Region | September 2015 | December 2015 | March 2016 | June 2016 |
| --- | --- | --- | --- | --- |
| State | This data is only available annually | 18.9 |
| North | 16.5 |
| South | 21.4 |
| East | 22.9 |
| West | 15.7 |

# Average rate of unallocated clients (quarter)

The average unallocated rate is the average of the monthly results in the period.

Quarter. Unit of measure: per cent

| Region | September 2015 | December 2015 | March 2016 | June 2016 |
| --- | --- | --- | --- | --- |
| State | 16.6 | 18.1 | 20.4 | 20.7 |
| North | 12.2 | 14.5 | 17.9 | 21.5 |
| South | 20.3 | 20.2 | 23.9 | 21.1 |
| East | 21.8 | 19.9 | 24.8 | 25.0 |
| West | 12.7 | 17.4 | 15.6 | 17.0 |

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# Child protection investigations assessed as urgent that were visited or attempts were made to visit within two days of receipt of report

YTD. Unit of measure: per cent

| Region | September 2015 | December 2015 | March 2016 | June 2016 |
| --- | --- | --- | --- | --- |
| State | 97.3 | 97.3 | 95.6 | 96.2 |
| North | 94.4 | 95.7 | 95.5 | 97.2 |
| South | 98.2 | 95.4 | 95.1 | 94.3 |
| East | 100.0 | 96.8 | 92.9 | 94.5 |
| West | 98.1 | 98.6 | 97.6 | 97.8 |

# Children and young people who were the subject of an investigation which led to a decision not to substantiate, who were subsequently the subject of a substantiation within three months of case closure

YTD. Unit of measure: per cent

| Region | September 2015 | December 2015 | March 2016 | June 2016 |
| --- | --- | --- | --- | --- |
| State | 1.9 | 2.0 | 2.4 | 2.5 |
| North | 2.9 | 3.2 | 3.1 | 2.6 |
| South | 1.6 | 1.7 | 1.9 | 2.3 |
| East | 1.9 | 2.3 | 3.5 | 3.3 |
| West | 1.7 | 1.4 | 1.8 | 2.2 |

# Children and young people who were the subject of a substantiated report within 12 months of the closure of a previous substantiated report

YTD. Unit of measure: per cent

| Region | September 2015 | December 2015 | March 2016 | June 2016 |
| --- | --- | --- | --- | --- |
| State | 17.0 | 17.5 | 16.7 | 16.5 |
| North | 12.7 | 13.8 | 13.3 | 12.9 |
| South | 18.5 | 19.6 | 18.4 | 19.3 |
| East | 17.5 | 16.9 | 16.2 | 15.5 |
| West | 17.7 | 17.6 | 17.1 | 16.2 |

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# Number of Child FIRST assessments and interventions

YTD. Unit of measure: number

| Region | September 2015 | December 2015 | March 2016 | June 2016 |
| --- | --- | --- | --- | --- |
| State | 3,040 | 7,269 | 10,691 | 15,190 |
| North | 561 | 1,623 | 2,226 | 3,613 |
| South | 725 | 2,050 | 3,062 | 4,006 |
| East | 710 | 1,554 | 2,166 | 3,219 |
| West | 1,044 | 2,042 | 3,237 | 4,352 |

# Total number of family services cases provided

YTD. Unit of measure: number

| Region | September 2015 | December 2015 | March 2016 | June 2016 |
| --- | --- | --- | --- | --- |
| State | 12,429 | 21,174 | 27,566 | 35,448 |
| North | 2,706 | 4,573 | 5,703 | 7,894 |
| South | 3,215 | 6,282 | 8,307 | 10,221 |
| East | 2,747 | 4,556 | 5,807 | 7,621 |
| West | 3,761 | 5,763 | 7,749 | 9,712 |

# Number of family service cases provided to Aboriginal families

YTD. Unit of measure: number

| Region | September 2015 | December 2015 | March 2016 | June 2016 |
| --- | --- | --- | --- | --- |
| State | 813 | 1,383 | 1,752 | 2,342 |
| North | 268 | 434 | 542 | 781 |
| South | 174 | 321 | 411 | 527 |
| East | 164 | 282 | 351 | 458 |
| West | 207 | 346 | 448 | 576 |

# Daily average number of children in out-of-home care placements

YTD. Unit of measure: number

| Region | September 2015 | December 2015 | March 2016 | June 2016 |
| --- | --- | --- | --- | --- |
| State | 8,457 | 8,569 | 8,637 | 8,752 |
| North | 1,935 | 1,958 | 1,970 | 1,994 |
| South | 2,370 | 2,377 | 2,392 | 2,428 |
| East | 1,535 | 1,556 | 1,569 | 1,598 |
| West | 2,618 | 2,678 | 2,705 | 2,733 |

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# Proportion of placements that are home-based care

YTD. Unit of measure: per cent

| Region | September 2015 | December 2015 | March 2016 | June 2016 |
| --- | --- | --- | --- | --- |
| State | 94.7 | 94.8 | 94.8 | 94.8 |
| North | 95.4 | 95.2 | 95.0 | 95.1 |
| South | 94.7 | 94.9 | 94.9 | 95.0 |
| East | 93.5 | 93.5 | 93.8 | 93.8 |
| West | 95.1 | 95.2 | 95.1 | 95.0 |

# Children and young people in out-of-home care who have had two or less placements in the last 12 months (not including placements at home)

Month. Unit of measure: per cent

| Region | September 2015 | December 2015 | March 2016 | June 2016 |
| --- | --- | --- | --- | --- |
| State | 90.9 | 91.6 | 91.4 | 91.0 |
| North | 93.1 | 93.0 | 92.9 | 92.2 |
| South | 91.6 | 91.9 | 92.0 | 91.2 |
| East | 88.8 | 90.7 | 90.7 | 90.2 |
| West | 89.9 | 90.8 | 90.3 | 90.4 |

# Number of children in kinship care whose placements are managed by community service organisations

Month. Unit of measure: number

| Region | September 2015 | December 2015 | March 2016 | June 2016 |
| --- | --- | --- | --- | --- |
| State | 721 | 739 | 714 | 752 |
| North | 190 | 178 | 174 | 195 |
| South | 213 | 239 | 223 | 233 |
| East | 112 | 113 | 113 | 111 |
| West | 206 | 209 | 204 | 213 |

# Proportion of Aboriginal children placed with relatives, kin, other Aboriginal carers or in Aboriginal residential care

Month. Unit of measure: per cent

| Region | September 2015 | December 2015 | March 2016 | June 2016 |
| --- | --- | --- | --- | --- |
| State | 70.6 | 72.2 | 71.5 | 72.0 |
| North | 76.2 | 76.0 | 75.4 | 76.4 |
| South | 64.6 | 68.8 | 68.7 | 70.3 |
| East | 73.8 | 74.1 | 70.9 | 69.3 |
| West | 66.1 | 69.4 | 69.9 | 70.2 |

# Sexual assault support services clients receiving an initial response within five working days of referral

YTD. Unit of measure: per cent

| Region | September 2015 | December 2015 | March 2016 | June 2016 |
| --- | --- | --- | --- | --- |
| State | 97.3 | 96.2 | 96.9 | 97.5 |
| North | 97.4 | 97.7 | 97.8 | 97.3 |
| South | 99.6 | 98.6 | 98.6 | 98.6 |
| East | 87.2 | 84.0 | 92.0 | 95.5 |
| West | 98.4 | 96.9 | 97.5 | 97.8 |

# Organisations that have successfully completed a quality review (family and community services)

YTD. Unit of measure: per cent

| Region | September 2015 | December 2015 | March 2016 | June 2016 |
| --- | --- | --- | --- | --- |
| State | 100 | 100 | 100 | 100 |
| North | This data is only available at state level |
| South |
| East |
| West |

# Organisations that have successfully completed a quality review (specialist support and placement services)

YTD. Unit of measure: per cent

| Region | September 2015 | December 2015 | March 2016 | June 2016 |
| --- | --- | --- | --- | --- |
| State | 100 | 100 | 100 | 100 |
| North | This data is only available at state level |
| South |
| East |
| West |

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