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| North Melbourne local action plan 2022–23 overview  |
| Paving the Way ForwardAccessible  |
| OFFICIAL |

The actions set out in this plan are based on community feedback from 2021–22.

This plan transforms the needs, ideas and goals of residents into five **focus areas** and 65 **achievable actions** that will have positive and lasting effects through **partnerships**, **targeted funding** and **promotion**.

Under each focus area, the plan outlines:

* **What we heard** from residents about the issues they experience
* **What residents want** to see change, their ideas and aspirations
* **What we will achieve** in this focus area
* **What we will do** to address these aspirations, needs and issues. Many of these ideas have been co-developed with residents, and are being delivered in partnership with residents, community organisations, the local council and other partners.

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| **Focus area** | **Our goals** | **Local actions**  |
| Communication and participation | * Residents have increased confidence in engaging in decision-making
* Residents are involved in the key decisions that impact their home, neighbourhood and services
* Residents participate in and own solutions for the issues that they see as the most pressing
 | * Establish resident action group
* Involvement in designing resident decision-making models
* Education session on government workings
* Grants, community leadership, and governance training
* Local council participation
* Develop a resident-led organisation
* Consultation between residents and stakeholders
* Feedback box
* Young people podcast
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| Maintenance and amenity | * Residents have increased knowledge of tenancy and neighbourhood management
* Property and tenancy management are timely and responsive to resident needs
 | * Maintenance and housing education series
* New resident welcome pack
* Regular estate walk-arounds
* Simplify housing information
* Trial an annual renters conference
* Improve community facilities access
* Remove unknown vehicles
* Parking adherence improvement
* Improve digital experience for maintenance requests
* Test different communication methods with residents
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| Employment and education | * Residents have increased awareness and access to the support they need to find work and training
* Residents have access to more employment pathways and job opportunities in the local area which match their career aspirations, available hours, and cultural needs
 | * Engage, map & identify employment priorities
* Small business and enterprise support
* Develop and implement a targeted employment plan
* Promote employment access
* Support employment initiatives for residents
* Help young people find their first job
* Link residents with Department of Education and Training
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| Safety, health and wellbeing | * Improved communication between services and residents
* Residents are able to access the right service at the right time
* Residents feel safe in their homes and neighbourhood
 | * Health outreach program
* Mental health program
* Health and wellbeing programs
* Health information sessions
* Parent-led playgroup
* Primary after-school activities
* Intergenerational playgroup
* Youth activities
* Map and promote local services
* Services fair
* Women’s health and safety awareness
* Crime prevention assessment
* Improve lighting
* Community safety forum
* Culturally appropriate swimming
* Promote women’s wellbeing
* Better information sharing
* Neighbourhood networking
* Support for parents
* Legal education and support
* Financial literacy workshops
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| Community connection and spaces | * Improved management of shared spaces to the benefit of residents
* Residents build their social and community connections creating stronger communities
 | * Pampas Street courtyard update
* Pampas Street community room activation
* Increase litter facilities
* Seek opportunities for Sutton Street playground upgrade
* Improve signage
* Support resident creativity
* Promote grant opportunities
* PTWF grants program
* Wi-fi benches
* Community days
* North Melbourne cooking project
* Community art project
* Community groups networking
* Community outings
* Identify women, youth & student spaces
* Identify additional community spaces
* Seek opportunities to upgrade Alfred Street basketball court
* Explore secure bicycle parking
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For more information on PTWF North Melbourne or to discuss any aspects of the plan, please email the PTWF team <pavingthewayforwardNMF@dhhs.vic.gov.au>.

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| To receive this document in another format, email the Paving the Way Forward team <PavingTheWayForwardNMF@dhhs.vic.gov.au>.Authorised and published by the Victorian Government, 1 Treasury Place, Melbourne.Paving the Way Forward is a Victorian Government initiative supported by the Department of Families, Fairness and Housing. In partnership with Cohealth, North Melbourne Language & Learning, Drummond Street, and Mission Australia.© State of Victoria, Australia, Department of Families, Fairness and Housing, October 2022.ISBN 978-1-76130-041-7 (pdf/online/MS word)Available at [Paving The Way Forward Initiative](https://www.dffh.vic.gov.au/paving-way-forward-initiative) <https://www.dffh.vic.gov.au/paving-way-forward-initiative> |