

This plan transforms the needs, ideas and goals of residents into:





that will have













partnerships, targeted funding and promotion

The actions set out in this plan are based on community feedback from 2021–22.

Under each focus area, the plan outlines:

- What we heard from residents about the issues they experience
- What residents want to see change, their ideas and aspirations
- What we will achieve in this focus area
- What we will do to address these aspirations, needs and issues. Many of these ideas have been co-developed with residents, and are being delivered in partnership with residents, community organisations, the local council and other partners.

# North Melbourne local action plan 2022–23 overview

#### **Local actions**

- Establish resident action group
- Involvement in designing resident decision-making models
- Education session on government workings
- Grants, community leadership, and governance training
- Local council participation
- Develop a resident-led organisation
- Consultation between residents and stakeholders
- Feedback box
- Young people podcast

# Communication and participation

#### Our goal

- Residents have increased confidence in engaging in decision-making
- Residents are involved in the key decisions that impact their home, neighbourhood and services
- Residents participate in and own solutions for the issues that they see as the most pressing

# Maintenance and amenity

#### Our goal

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- Residents have increased knowledge of tenancy and neighbourhood management
- Property and tenancy management are timely and responsive to resident needs

Safety, health

and wellbeing

• Improved communication

access the right service at

• Residents feel safe in their

homes and neighbourhood

between services and

• Residents are able to

Our goal

residents

the right time

#### **Local actions**

- Maintenance and housing education series
- New resident welcome pack
- Regular estate walk-arounds
- Simplify housing information
- Trial an annual renters conference • Improve community facilities access
- Remove unknown vehicles
- Parking adherence improvement
- Improve digital experience for
- maintenance requests
- Test different communication methods with residents

### Local actions

- Pampas Street courtyard update
- Pampas Street community room activation
- Increase litter facilities
- Seek opportunities for Sutton Street playground upgrade
- Improve signage
- Support resident creativity
- Promote grant opportunities
- PTWF grants program
- Wi-fi benches
- Community days
- North Melbourne cooking project
- Community art project
- Community groups networking
- Community outings
- Identify women, youth and student spaces
- Identify additional community spaces
- Seek opportunities to upgrade Alfred Street basketball court
- Explore secure bicycle parking

# Community connection and spaces

#### Our goal

- Improved management of shared spaces to the benefit of residents
- Residents build their social and community connections creating stronger communities





# **Employment** and education

- Residents have increased awareness and access to the support they need to find work and training
- Residents have access to more employment pathways and job opportunities in the local area which match their career aspirations, available hours, and cultural needs

#### **Local actions**

- Engage, map and identify employment priorities
- Small business and enterprise support
- Develop and implement a targeted employment plan
- Promote employment access
- Support employment initiatives for residents
- Help young people find their first job
- Link residents with Department of **Education and Training**

## **Local actions**

- Health outreach program
- Mental health program
- Health and wellbeing programs
- Health information sessions
- Parent-led playgroup
- Primary after-school activities
- Intergenerational playgroup
- Youth activities
- Map and promote local services
- Services fair
- Women's health and safety awareness
- Crime prevention assessment
- Improve lighting
- Community safety forum
- Culturally appropriate swimming
- Promote women's wellbeing
- Better information sharing
- Neighbourhood networking
- Support for parents
- Legal education and support • Financial literacy workshops

To receive this document in another format, email the Paving the Way Forward team <PavingTheWayForwardNMF@dhhs.vic.gov.au>.

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