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| Housing Assistance |
| Additional Service Delivery Data 2020–21 |
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| Housing Assistance  Additional Service Delivery Data 2020–21 |
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# Social housing and specialist homelessness services

The department and funded community service organisations provide housing and support to Victorians most in need. These services include long-term housing programs as well as temporary accommodation and homelessness support. In 2020–21:

• 61,055 households were assisted with long-term direct tenure public housing

• 105,304 clients were assisted to address and prevent homelessness.

## Homelessness Service System

Victoria has an integrated homelessness service system which is designed to help clients experiencing or at risk of homelessness access homelessness resources, maintain current housing, establish new housing, and provide short and medium-term accommodation and case management support.

There are over 150 specialist homelessness services (SHS) sector organisation with programs targeted at vulnerable groups including young people, Aboriginal people, rough sleepers and people experiencing family violence.

Entry points are the main access into the homelessness services system and provide initial assessment, access to private rental brokerage and short-term support. Entry points provide access to emergency accommodation, congregate crisis accommodation, youth refuges, family violence refuges, transitional housing, referral to long term housing, financial assistance through brokerage programs and case management support.

Demand for homelessness services has put significant pressure on the current specialist homelessness service system. People who are at risk of or experiencing homelessness can also have multiple, complex needs and require or are already engaged with a range of support services. Despite the growing complexity and demand, homelessness services continue to demonstrate enduring support for people who are at risk of or experiencing homelessness.

The Victorian Government has responded to this growing demand via reforms through Victoria’s Homelessness and Rough Sleeping Action Plan (The Action Plan). Released in 2018, the action plan sets out the first phase of reforms for the homelessness service system and articulates the Victorian Government’s commitment to broader reform. The action plan outlines four key reform directions;

* Intervening early to prevent homelessness to prevent homelessness and rough sleeping, or minimise the duration or impact of homelessness when it occurs
* Providing stable accommodation as quickly as possible seeking to provide appropriate accommodation and support options to resolve crisis and avoid ongoing homelessness
* Support to maintain stable accommodation ensuring ensure people experiencing chronic homelessness or who are at risk of doing so become resilient to future housing loss
* An effective and responsive homelessness service system, ensuring a coordinated, sustainable and informed sector is enabled to work flexibly with each individual to resolve and prevent future homelessness.

### Response to the COVID-19 pandemic

The COVID-19 pandemic presents challenges to vulnerable Victorians who are at risk of or experiencing homelessness. Homelessness services are categorised as essential services during the pandemic and the Victorian Government is taking significant measures to support people at risk of or experiencing homelessness because of COVID-19, and to manage any outbreaks across the state. The Government has provided additional funding to reduce the incidence of homelessness to protect rough sleepers from the virus and to manage community transmission. This funding provides homelessness agencies with extra resources to find temporary housing for those who need it in metropolitan and regional areas. It will also go towards private rental brokerage for those at risk of becoming homeless, helping people to access or sustain a private rental tenancy.

Additionally, the Government established four Isolation and Recovery Facilities for people experiencing homelessness who need to self-isolate, quarantine, or who require a safe space from which to recover from COVID-19. This initiative is in conjunction homelessness sector partners and St. Vincent’s Hospital.

The Homelessness to a Home (H2H) program established during the pandemic is assisting 1,845 vulnerable Victorians leave emergency hotel accommodation and move into their own social housing home with a support package to help maintain their new tenancies. People experiencing homelessness or rough sleeping were provided emergency hotel accommodation during the COVID-19 pandemic to ensure they remained safe and could comply with public health directions.

The H2H program commenced on 19 February 2021 and is already making a life changing impact to many Victorian with 1310 individuals allocated H2H packages and 259 people moved into their new homes. There are 14 Community Partnerships delivering the program across Victoria.

### General Homelessness Information

Table 1:

| Description | 2020–21 |
| --- | --- |
| Number of clients provided with accommodation | 31,207 |

Table 2:

| Description | 2020–21 |
| --- | --- |
| Proportion of clients where support to sustain housing tenure was provided or referred | 88.4% |

#### Homelessness services clients engaging with support services

Table 3: East division proportion of homelessness services clients that engage with support services and access or maintain housing by division and area

| Division and Local Area | Proportion of clients (%) |
| --- | --- |
| Goulburn | 63.2 |
| Inner Eastern Melbourne | 76.1 |
| Outer Eastern Melbourne | 84.3 |
| Ovens Murray | 72.9 |
| **East total** | **77.8** |

Table 4: North division proportion of homelessness services clients that engage with support services and access or maintain housing by division and area

| Division and Local Area | Proportion of clients (%) |
| --- | --- |
| Hume Moreland | 78.8 |
| Loddon | 67.0 |
| Mallee | 70.4 |
| North Eastern Melbourne | 73.2 |
| **North total** | **73.1** |

Table 5: South division proportion of homelessness services clients that engage with support services and access or maintain housing by division and area

| Division and Local Area | Proportion of clients (%) |
| --- | --- |
| Bayside-Peninsula | 68.9 |
| Inner Gippsland | 80.6 |
| Outer Gippsland | 71.3 |
| Southern Melbourne | 75.0 |
| **South total** | **72.8** |

Table 6: West division proportion of homelessness services clients that engage with support services and access or maintain housing by division and area

| Division and Local Area | Proportion of clients (%) |
| --- | --- |
| Barwon | 83.6 |
| Brimbank Melton | 89.2 |
| Central Highlands | 74.2 |
| Wimmera South West | 73.7 |
| Western Melbourne | 71.0 |
| **West total** | **77.5** |

Table 7: Proportion of homelessness services clients that engage with support services and access or maintain housing state-wide (including Central office)[[1]](#footnote-2)

| Division and Local Area | Proportion of clients (%) |
| --- | --- |
| East | 77.8 |
| North | 73.1 |
| South | 72.8 |
| West | 77.5 |
| Central Office | 84.2 |
| **State total** | **75.6** |

#### Data collection

Table 7: Homelessness data collection response rate during 2020–21 by division (including central office)1[[2]](#footnote-3)

| Division | Response rate (%) |
| --- | --- |
| East | 99.9 |
| North | 98.7 |
| South | 99.5 |
| West | 99.8 |
| Central office | 97.6 |
| **State total** | **99.4** |

#### Clients assisted to address and prevent homelessness1 [[3]](#footnote-4)

Table 8: East division number of clients assisted to address and prevent homelessness during 2020–21

| Division and Local Area | Number of Clients |
| --- | --- |
| Goulburn | 1,576 |
| Inner Eastern Melbourne | 2,708 |
| Outer Eastern Melbourne | 11,693 |
| Ovens Murray | 4,605 |
| **East total** | **20,582** |

Table 9: North division number of clients assisted to address and prevent homelessness during 2020–21

| Division and Local Area | Number of Clients |
| --- | --- |
| Hume Moreland | 4,447 |
| Loddon | 4,121 |
| Mallee | 2,609 |
| North Eastern Melbourne | 9,938 |
| **North total** | **21,115** |

Table 10: South division number of clients assisted to address and prevent homelessness during 2020–21

| Division and Local Area | Number of Clients |
| --- | --- |
| Bayside-Peninsula | 15,941 |
| Inner Gippsland | 4,354 |
| Outer Gippsland | 2,962 |
| Southern Melbourne | 6,124 |
| **South total** | **29,381** |

Table 11: West division number of clients assisted to address and prevent homelessness during 2020–21

| Division and Local Area | Number of Clients |
| --- | --- |
| Barwon | 6,700 |
| Brimbank Melton | 5,288 |
| Central Highlands | 4,092 |
| Wimmera South West | 2,599 |
| Western Melbourne | 11,731 |
| **West total** | **30,410** |

Table 12: Total number of clients assisted to address and prevent homelessness during 2020–21 by division (including central office)

| Division and Local Area | Number of Clients |
| --- | --- |
| East | 20,582 |
| North | 21,115 |
| South | 29,381 |
| West | 30,410 |
| Central Office | 3,816 |
| **State total** | **105,304** |

#### Clients assisted to address and prevent homelessness due to family violence[[4]](#footnote-5)

Table 13: East division number of clients assisted to address and prevent homelessness due to family violence during 2020–21

| Division and Local Area | Number of Clients |
| --- | --- |
| Goulburn | 1,061 |
| Inner Eastern Melbourne | 944 |
| Outer Eastern Melbourne | 7,259 |
| Ovens Murray | 1,841 |
| **East total** | **11,105** |

Table 14: North division number of clients assisted to address and prevent homelessness due to family violence during 2020–21

| Division and Local Area | Number of Clients |
| --- | --- |
| Hume Moreland | 1,896 |
| Loddon | 1,587 |
| Mallee | 1,620 |
| North Eastern Melbourne | 5,415 |
| **North total** | **10,518** |

Table 15: South division number of clients assisted to address and prevent homelessness due to family violence during 2020–21

| Division and Local Area | Number of Clients |
| --- | --- |
| Bayside-Peninsula | 5,396 |
| Inner Gippsland | 1,925 |
| Outer Gippsland | 1,455 |
| Southern Melbourne | 3,649 |
| **South total** | **12,425** |

Table 16: West division number of clients assisted to address and prevent homelessness due to family violence during 2020–21

| Division and Local Area | Number of Clients |
| --- | --- |
| Barwon | 3,068 |
| Brimbank Melton | 1,262 |
| Central Highlands | 2,044 |
| Wimmera South West | 1,401 |
| Western Melbourne | 5,703 |
| **West total** | **13,478** |

Table 17: Total number of clients assisted to address and prevent homelessness due to family violence during 2020–21 by division (including central office)

| Division | Number of Clients |
| --- | --- |
| East | 11,105 |
| North | 10,518 |
| South | 12,425 |
| West | 13,478 |
| Central office | 3,329 |
| **State total** | **50,855** |

## Social Housing

**Social housing assistance** focuses on providing adequate, affordable and accessible housing targeted to those in greatest need, delivered cost-effectively and in coordination with support services where required. Social housing assistance is provided on a long or short-term basis.

**Long-term social housing assistance** includes public rental accommodation, community-managed housing[[5]](#footnote-6) in Director owned properties[[6]](#footnote-7) and community-owned stock for designated client groups and rental accommodation for low-income Victorians with identified support needs. Long-term public rental housing also includes movable units. In recent years, housing assistance has been increasingly targeted to people in greatest need. Targeting to high need groups has impacts in terms of stock turnover and costs.

**Short-term social housing** is provided to Victoria’s homeless individuals and families. Clients are assisted under the Crisis Supported Accommodation and Transitional Housing Management programs.

### Victorian Housing Register

The purpose of the Victorian Housing Register (Register) is to provide a single, consistent application process for people seeking access long term social housing. It brings together all public and community housing applications into a single register. This means just one application is required to apply for both public and community housing. The Register comprises of Priority Access and Register of Interest applicants, people seeking social housing, as well as current social housing tenants seeking to transfer to another social housing property.

On 30 June 2021, there were 51,713 applications on the Register[[7]](#footnote-8) and 8,524 transfer applications.

## Direct tenure public rental housing

Direct tenure public rental housing consists of the department’s major public rental housing Rental General Housing and Movable Units. It provides long-term rental housing assistance and is available to low-income households that meet eligibility limits within the individual programs.

### Rental general housing

Rental general housing is a major form of long-term rental assistance offered by the department to low-income people in need of public rental assistance. It includes separate houses and medium- to high-density dwellings and flats. It does not include movable units and other direct tenure stock. Eligible households may receive a rental rebate according to household income. The main client groups assisted by rental general housing are low-income families, older people, single people, youth and people with disabilities.

### Movable units

Movable units are one or two-bedroom re-locatable units owned by the Director of Housing. They are designed to offer eligible Victorians with support need, accommodation to keep living independently while maintaining close contact with family and friends. The units are self-contained and are generally placed in the rear garden of a relative or friend’s home. Eligible households may receive a rental rebate according to household income. When the unit is no longer required, it is removed from the site. The target group for movable units include low-income people over 55 years of age or under 55 if receiving an Australian Disability Support Pension; or receiving ongoing support from the department or a registered community service organisation.

## Public housing assistance – Victorian Housing Register waiting list, tenancies, rebates, and stock

Table 18: New households assisted

| Description | 2019–20 | 2020-21 |
| --- | --- | --- |
| Rental general | 2,272 | 1,850 |
| Movable units | 106 | 93 |
| **Total new households** | **2,378** | **1,943** |

Table 19: Households assisted at 30 June

| Description | 2019 | 2021 |
| --- | --- | --- |
| Rental general | 60,586 | 60,019 |
| Movable units | 1,049 | 1,036 |
| **Total households** | **61,635** | **61,055** |

Table 20: Direct tenure public rental housing 2020–21 (rental general stock and movable units) and waiting list by division

| Description | East | North | South | West |
| --- | --- | --- | --- | --- |
| Waiting list at 30 June 2020 (new)[[8]](#footnote-9) | 8,173 | 12,445 | 14,279 | 16,647 |
| Waiting list at 30 June 2021 (transfer)[[9]](#footnote-10) | 1,209 | 2,504 | 2,256 | 2,552 |
| New allocations[[10]](#footnote-11) 2020–21 | 294 | 477 | 519 | 653 |
| Transfer allocations 2020–21 | 290 | 532 | 369 | 557 |
| Tenancies at 30 June 2021 | 9,540 | 17,309 | 16,230 | 17,976 |
| Rebated tenancies9 at 30 June 2021 | 8,690 | 15,816 | 14,839 | 16,333 |

Table 21: Waiting lists

| Description | 30 June 2020 | 30 June 2021 |
| --- | --- | --- |
| Rental general[[11]](#footnote-12) waiting list | 45,583 | 51,713 |
| Rental general[[12]](#footnote-13) transfer | 7,422 | 8,524 |
| Movable units waiting list | 115 | 110 |
| Priority Access waiting list | 24,472 | 28,427 |

Table 22: Rental general tenancies

| Description | 30 June 2020 | 30 June 2021 |
| --- | --- | --- |
| Total tenancies in rental general | 60,586 | 60,019 |
| Tenancies in rental general on rebates[[13]](#footnote-14) | 53,962 | 54,755 |
| Proportion on rebates – rental general | 89% | 91% |

Table 23: Movable unit tenancies

|  |  |  |
| --- | --- | --- |
| Description | 30 June 2020 | 30 June 2021 |
| Total tenancies in movable units | 1,049 | 1,036 |
| Tenancies in Movable Units on rebates9 | 915 | 923 |
| Proportion on rebates – Movable Units | 87% | 89% |

Table 24: Public Housing tenancies (Rental General Stock and Movable unit)

|  |  |  |
| --- | --- | --- |
| Description | 30 June 2020 | 30 June 2021 |
| Total tenancies in public housing | 61,635 | 61,055 |
| Total tenancies on rebates | 54,877 | 55,678 |

Table 25: Public housing clients by age of principal tenant at 30 June 2021:

| Age group | <20 | 20–24 | 25–34 | 35–44 | 45–54 | 55–59 | 60–64 | 65+ | Total |
| --- | --- | --- | --- | --- | --- | --- | --- | --- | --- |
| Movable units - Tenancies | 7 | 74 | 154 | 100 | 104 | 48 | 52 | 497 | 1,036 |
| Rental general - Tenancies | 57 | 766 | 4,997 | 7,753 | 11,577 | 6,922 | 6,945 | 21,002 | 60,019 |

Table 26: Public housing rebated tenancies by main source of income at 30 June 2021

| Main Income Source | Rental general stock households | Movable  units | Total direct tenure (number) | Total direct  tenure (%) |
| --- | --- | --- | --- | --- |
| Aged Pension | 14,721 | 371 | 15,092 | 27.1% |
| Mature Age/Widows Pension | 73 | 3 | 76 | 0.1% |
| Single Parenting Payment | 3,346 | 1 | 3,347 | 6.0% |
| Disability Support Pension | 20,514 | 490 | 21,004 | 37.7% |
| Service Pension | 300 | 9 | 309 | 0.6% |
| New Start and Partnered Payment | 10,359 | 20 | 10,379 | 18.6% |
| Sickness Allowance | 7 | 0 | 7 | 0.0% |
| Wages/self employed | 3,119 | 13 | 3,132 | 5.6% |
| Austudy/Abstudy payment | 133 | 1 | 134 | 0.2% |
| Youth Allowance | 207 | 6 | 213 | 0.4% |
| Other, including Special Benefits | 1,976 | 9 | 1,985 | 3.6% |
| **Total** | 54,755 | 923 | 55,678 | 100.0% |

## Bond Loan Scheme

Under the Bond Loan Scheme, the department makes loans available to low-income earners for assistance with security deposits required by private landlords when entering private rental accommodation. The scheme is demand driven and is affected by conditions in affordable private rental markets.

A bond loan is an interest-free loan repayable by the applicant. A cheque is provided to the applicant or sent directly to the landlord who must lodge the money with the Residential Tenancies Bond Authority within five days. Bond loans do not cover the costs of relocation or storage.

Demand for assistance decreased by 28.4 per cent during 2020-21. The take up of bond loans is driven by the availability of affordable rentals and clients' capacity to pay rent.

Table 27: Bond loans issued

| Description | 2019–20 | 2020-21 |
| --- | --- | --- |
| Number of bonds issued | 9,256 | 6,630 |

## 

## Public housing stock

At 30 June 2021, the department managed a total of 63,936 direct tenure public rental units. This number consists of 62,823 rental general stock units (including leases) and 1,113 movable units.

Table 28: Stock[[14]](#footnote-15)

| Description | 30 June 2020 | 30 June 2021 |
| --- | --- | --- |
| Total rental general stock | 62,959 | 62,823 |
| Total movable units | 1,113 | 1,113 |
| **State total dwellings** | **64,072** | **63,936** |

Table 29: Rental general stock and movable units by division at 30 June 2021[[15]](#footnote-16)

| Division | Rental general stock | Movable units | Total |
| --- | --- | --- | --- |
| East | 9,636 | 241 | 9,877 |
| North | 18,114 | 279 | 18,393 |
| South | 16,517 | 314 | 16,831 |
| West | 18,556 | 279 | 18,835 |
| **State total dwellings** | 62,823 | 1,113 | 63,936 |

# 

# Incident reporting

Incident reporting data is a snapshot in time of serious client experiences including disclosures of historic abuse. Incident reporting enables service providers and department staff to take corrective action to protect the wellbeing and safety of clients and staff where necessary. A report to the Police occurs where a client is a victim of a crime or an allegation of physical or sexual abuse is made. Supports include medical attention if required, and counselling and other support related to identified needs. CIMS includes processes to better understand the causes of incidents and prevent their recurrence.

## Incident responses

Where there is an incident, it is met with a strong response that includes medical attention (should this be required); a report to police if it involves an allegation of abuse or a client is potentially a victim of a crime; and counselling and support being offered to all parties. Each Major Impact incident is subject to either an investigation or a review led by the service provider. This requirement provides a better understanding of how and why incidents occur; how they can be prevented; and how the department and service providers can respond to, and learn from, these incidents.

## Incident categories

Major Impact (CIMS) incidents are the most serious incidents. When determining the appropriate category of a client incident in CIMS, service providers are required to primarily focus on the impact (level of harm) to the client rather than the event itself, including the extent to which a client has experienced physical, emotional and/or psychological harm and the potential risk of further harm.

Table 30: Major Impact incidents (CIMS) 2020–21

| Incident type | 2020–21 |
| --- | --- |
| Client death | 13 |
| Abuse | 16 |
| Behaviour | 5 |
| Other incident types | 39 |

##### Client death

As in the general population, clients may pass away at home. When a death occurs during service delivery or in an unusual or unexpected circumstance, for example overdose or suicide, the department and funded community service organisations are required to complete a report. Reported deaths can include members of the public, or family members of clients, who died at a property or service funded or managed by the department, or that had a significant impact on a client.

##### Abuse

Abuse includes allegations of physical, sexual, emotional/psychological, and financial abuse. All allegations of abuse are required to be referred to the police. A CIMS investigation or case review is required for all incidents of abuse.

##### Behaviour

Incidents involve risky or threatening behaviour.

##### Other incident types

Other incidents include matters such as property damage/disruption, injuries requiring first aid, suicide attempts and serious illness.

# Social housing stock ownership

At 30 June 2021, the department oversaw a total stock portfolio of 85,969 housing dwellings including 71,810 Director owned (or leased) units and 14,159 community owned units. Progressively, strategic asset investment is changing the stock profile to reflect the emerging requirements of people needing housing assistance, including smaller households and people with a disability.

A total of 1,889 Director owned units and community owned units were added to the stock of social housing during 2020–21.

The following tables provide a summary of stock management program activities during 2020–21, as well as a profile of Victoria’s public and community housing stock as at 30 June 2021.

## Social housing stock by housing program management at 30 June

The following tables provide a summary of stock management program activities during 2020–21, as well as a profile of Victoria’s public and community housing stock as at 30 June 2021.

Table 31: Director owned (including leases and other Director-managed units) and community owned social housing stock at 30 June by housing program

| Program | 2020 | 2021 |
| --- | --- | --- |
| **Total Direct tenure public rental** | 64,359 | 64,209 |
| Rental general stock (including leases) | 62,959 | 62,823 |
| Movable units | 1,113 | 1,113 |
| Other direct tenure[[16]](#footnote-17) | 287 | 273 |
| **Total Community managed rental housing** | **18,738** | **19,751** |
| Crisis supported accommodation – short term | 316 | 360 |
| Transitional Housing Management Program (including leases) – short term | 3,609 | 3,548 |
| **Long-term community rental housing** | 14,813 | 15,843 |
| **Total Indigenous Community Housing[[17]](#footnote-18)** | **2,014** | **2,009** |
| **Social Housing Total** | **85,111** | **85,969** |

## Social housing acquisitions 2020-21

Table 32: Social housing acquisitions

| Description | 2020 | 2021 |
| --- | --- | --- |
| **Public Housing total** | **226** | **413** |
| Family | 212 | 373 |
| Singles | 14 | 40 |
| **Director Owned or Community-owned and/or managed total** | **814** | **1,300** |
| Community-owned and managed (including Indigenous community housing) | 785 | 1,254 |
| Crisis Supported housing | 21 | 42 |
| Transitional housing | 8 | 4 |
| **Leases total** | **57** | **176** |
| Rental general stock leases | 2 | 172 |
| Transitional housing leases | 55 | 4 |
| **Total Social Housing Acquisitions** | **1,097** | **1,889** |

## Dwellings acquired in 2020–21 by dwelling type

Table 33: East Division Director owned units acquired (including leases and other Director managed units) by dwelling type and community owned acquired by local area within division

| Division and local area | House | Medium Density Attached | Medium Density Detached | Low-rise flat | High-rise flat | Movable unit | Multiple unit facility unit | Other | Community Owned | Total |
| --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- |
| Goulburn | 3 | 0 | 7 | 0 | 0 | 0 | 0 | 0 | 16 | 26 |
| Inner East Melbourne | 5 | 20 | 25 | 4 | 13 | 0 | 0 | 0 | 71 | 138 |
| Outer East Melbourne | 0 | 6 | 0 | 0 | 0 | 0 | 0 | 1 | 58 | 65 |
| Ovens Murray | 5 | 0 | 2 | 0 | 0 | 0 | 0 | 0 | 40 | 47 |
| **East Total** | **13** | **26** | **34** | **4** | **13** | **0** | **0** | **1** | **185** | **276** |

Table 34: North Division Director owned units acquired (including leases and other Director managed units) by dwelling type and community owned acquired by local area within division

| Division and local area | House | Medium Density Attached | Medium Density Detached | Low-rise flat | High-rise flat | Movable unit | Multiple unit facility unit | Other | Community Owned | Total |
| --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- |
| Hume Moreland | 25 | 27 | 22 | 0 | 0 | 0 | 1 | 0 | 101 | 176 |
| Loddon | 7 | 9 | 0 | 0 | 0 | 0 | 0 | 0 | 27 | 43 |
| Mallee | 3 | 0 | 11 | 1 | 0 | 0 | 0 | 0 | 3 | 18 |
| North East Melbourne | 19 | 115 | 54 | 0 | 0 | 0 | 7 | 1 | 170 | 366 |
| **North Total** | **54** | **151** | **87** | **1** | **0** | **0** | **8** | **1** | **301** | **603** |

Table 35: South Division Director owned units acquired (including leases and other Director managed units) by dwelling type and community owned acquired by local area within division

| Division and local area | House | Medium Density Attached | Medium Density Detached | Low-rise flat | High-rise flat | Movable unit | Multiple unit facility unit | Other | Community Owned | Total |
| --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- |
| Bayside Peninsula | 5 | 35 | 24 | 0 | 0 | 0 | 7 | 0 | 168 | 239 |
| Inner Gippsland | 4 | 4 | 14 | 0 | 0 | 0 | 0 | 0 | 3 | 25 |
| Outer Gippsland | 3 | 0 | 11 | 0 | 0 | 0 | 0 | 0 | 0 | 14 |
| Southern Melbourne | 6 | 4 | 10 | 0 | 0 | 0 | 0 | 0 | 28 | 48 |
| **South Total** | **18** | **43** | **59** | **0** | **0** | **0** | **7** | **0** | **199** | **326** |

Table 36: West Division Director owned units acquired (including leases and other Director managed units) by dwelling type and community owned acquired by local area within division

| Division and local area | House | Medium Density Attached | Medium Density Detached | Low-rise flat | High-rise flat | Movable unit | Multiple unit facility unit | Other | Community Owned | Total |
| --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- |
| Barwon | 15 | 4 | 70 | 0 | 0 | 0 | 0 | 0 | 48 | 137 |
| Brimbank Melton | 18 | 1 | 11 | 0 | 0 | 0 | 0 | 0 | 15 | 45 |
| Central Highlands | 4 | 8 | 37 | 0 | 0 | 0 | 0 | 0 | 42 | 91 |
| Western Melbourne | 81 | 101 | 35 | 0 | 2 | 0 | 0 | 0 | 155 | 374 |
| Wimmera South West | 1 | 5 | 15 | 0 | 0 | 0 | 0 | 0 | 16 | 37 |
| **West Total** | **119** | **119** | **168** | **0** | **2** | **0** | **0** | **0** | **276** | **684** |

Table 37: Total Director owned units acquired (including leases and other Director managed units) by dwelling type and community owned acquired by division

| Division and local area | House | Medium Density Attached | Medium Density Detached | Low-rise flat | High-rise flat | Movable unit | Multiple unit facility unit | Other | Community Owned | Total |
| --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- |
| East | 13 | 26 | 34 | 4 | 13 | 0 | 0 | 1 | 185 | 276 |
| North | 54 | 151 | 87 | 1 | 0 | 0 | 8 | 1 | 301 | 603 |
| South | 18 | 43 | 59 | 0 | 0 | 0 | 7 | 0 | 199 | 326 |
| West | 119 | 119 | 168 | 0 | 2 | 0 | 0 | 0 | 276 | 684 |
| **State Total** | **204** | **339** | **348** | **5** | **15** | **0** | **15** | **2** | **961** | **1,889** |

## Dwellings acquired in 2020–21 by type of acquisition

Table 38: East Division Director owned (including leases and other Director managed units) and community owned acquisitions by type of acquisition and local area within division

| Division and Local Area | New Construction | | New Leases | | Spot Purchase | | Stock Online | | Transferred | | Total |
| --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- |
| Community  Owned | Director  of Housing | Community  Owned | Director  of Housing | Community  Owned | Director  of Housing | Community Owned | Director  of Housing | Community Owned | Director  of Housing |
| Goulburn | 5 | 7 | 5 | 0 | 0 | 3 | 6 | 0 | 0 | 0 | 26 |
| Inner Eastern Melbourne | 8 | 30 | 56 | 6 | 0 | 29 | 7 | 1 | 0 | 1 | 138 |
| Outer Eastern Melbourne | 20 | 7 | 5 | 0 | 0 | 0 | 33 | 0 | 0 | 0 | 65 |
| Ovens Murray | 4 | 2 | 1 | 0 | 0 | 3 | 35 | 2 | 0 | 0 | 47 |
| **East Total** | **37** | **46** | **67** | **6** | **0** | **35** | **81** | **3** | **0** | **1** | **276** |

Table 39: North Division Director owned (including leases and other Director managed units) and community owned acquisitions by type of acquisition and local area within division

| Division and Local Area | New Construction | | New Leases | | Stock Online | | Spot Purchase | | Transferred | | Total |
| --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- |
| Community  Owned | Director  of Housing | Community  Owned | Director  of Housing | Community  Owned | Director  of Housing | Community Owned | Director  of Housing | Community Owned | Director  of Housing |
| Hume Moreland | 1 | 23 | 86 | 31 | 0 | 19 | 14 | 1 | 0 | 1 | 176 |
| Loddon | 16 | 0 | 4 | 0 | 0 | 15 | 6 | 1 | 1 | 0 | 43 |
| Mallee | 1 | 12 | 1 | 0 | 0 | 1 | 1 | 2 | 0 | 0 | 18 |
| North Eastern Melbourne | 74 | 74 | 84 | 27 | 11 | 93 | 1 | 2 | 0 | 0 | 366 |
| **North Total** | **92** | **109** | **175** | **58** | **11** | **128** | **22** | **6** | **1** | **1** | **603** |

Table 40: South Division Director owned (including leases and other Director managed units) and community owned acquisitions by type of acquisition and local area within division

| Division and Local Area | New Construction | | New Leases | | Stock Online | | Spot Purchase | | Transferred | | Total |
| --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- |
| Community  Owned | Director  of Housing | Community  Owned | Director  of Housing | Community  Owned | Director  of Housing | Community Owned | Director  of Housing | Community Owned | Director  of Housing |
| Bayside Peninsula | 21 | 24 | 98 | 12 | 8 | 34 | 41 | 1 | 0 | 0 | 239 |
| Inner Gippsland | 3 | 14 | 0 | 1 | 0 | 5 | 0 | 1 | 0 | 1 | 25 |
| Outer Gippsland | 0 | 11 | 0 | 0 | 0 | 3 | 0 | 0 | 0 | 0 | 14 |
| Southern Melbourne | 10 | 15 | 15 | 2 | 0 | 3 | 3 | 0 | 0 | 0 | 48 |
| **South Total** | **34** | **64** | **113** | **15** | **8** | **45** | **44** | **2** | **0** | **1** | **326** |

Table 41: West Division Director owned (including leases and other Director managed units) and community owned acquisitions by type of acquisition and local area within division

| Division and Local Area | New Construction | | New Leases | | Stock Online | | Spot Purchase | | Transferred | | Total |
| --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- |
| Community  Owned | Director  of Housing | Community  Owned | Director  of Housing | Community  Owned | Director  of Housing | Community Owned | Director  of Housing | Community Owned | Director  of Housing |
| Barwon | 41 | 73 | 6 | 0 | 0 | 14 | 1 | 2 | 0 | 0 | 137 |
| Brimbank Melton | 7 | 11 | 8 | 16 | 0 | 3 | 0 | 0 | 0 | 0 | 45 |
| Central Highlands | 1 | 36 | 17 | 0 | 0 | 8 | 24 | 5 | 0 | 0 | 91 |
| Western Melbourne | 35 | 38 | 114 | 81 | 0 | 97 | 6 | 3 | 0 | 0 | 374 |
| Wimmera South West | 0 | 15 | 9 | 0 | 0 | 5 | 7 | 1 | 0 | 0 | 37 |
| **West Total** | **84** | **173** | **154** | **97** | **0** | **127** | **38** | **11** | **0** | **0** | **684** |

Table 42: Total Director owned (including leases and other Director managed units) and community owned acquisitions by type of acquisition and division

| Division and Local Area | New Construction | | New Leases | | Stock Online | | Spot Purchase | | Transferred | | Total |
| --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- |
| Community  Owned | Director  of Housing | Community  Owned | Director  of Housing | Community  Owned | Director  of Housing | Community Owned | Director  of Housing | Community Owned | Director  of Housing |
| East | 37 | 46 | 67 | 6 | 0 | 35 | 81 | 3 | 0 | 1 | 276 |
| North | 92 | 109 | 175 | 58 | 11 | 128 | 22 | 6 | 1 | 1 | 603 |
| South | 34 | 64 | 113 | 15 | 8 | 45 | 44 | 2 | 0 | 1 | 326 |
| West | 84 | 173 | 154 | 97 | 0 | 127 | 38 | 11 | 0 | 0 | 684 |
| **State Total** | **247** | **392** | **509** | **176** | **19** | **335** | **185** | **22** | **1** | **3** | **1,889** |

## Director owned acquisitions by number of bedrooms by division for 2020–21

Table 43: Summary of Director owned (including leases and other Director managed units) acquisitions by number of bedrooms by division

| Division | Number of dwellings | | | | | | Total dwellings | Total bedrooms[[18]](#footnote-19) |
| --- | --- | --- | --- | --- | --- | --- | --- | --- |
| One bedroom | Two bedrooms | Three bedrooms | Four bedrooms | Five bedrooms | Six or more bedrooms |
| East | 46 | 35 | 6 | 3 | 1 | 0 | 91 | 147 |
| North | 121 | 129 | 27 | 20 | 5 | 0 | 302 | 558 |
| South | 51 | 54 | 16 | 5 | 1 | 0 | 127 | 229 |
| West | 149 | 150 | 40 | 58 | 9 | 2 | 408 | 851 |
| **State Total** | **367** | **368** | **89** | **86** | **16** | **2** | **928** | **1,785** |

## Social housing disposals

Table 44: Total social housing disposals

| Disposal type | 2020 | 2021 |
| --- | --- | --- |
| Demolitions | 538 | 737 |
| Short Term Lease Handbacks | 140 | 136 |
| Sales | 62 | 65 |
| Stock Conversion Reductions | 4 | 0 |
| Transferred | 314 | 13 |
| Stock Offline | 31 | 10 |
| Other Community Housing Disposals | 523 | 70 |
| **Total** | **1,612** | **1,031** |

Table 45: East Division social housing disposals by method and division

| Division and local area | Demolitions | Short Term  Lease Handbacks | Sales | Stock Conversion Reductions | Transferred | Stock Offline | Other Community Housing Disposals | Total |
| --- | --- | --- | --- | --- | --- | --- | --- | --- |
| Goulburn | 9 | 7 | 2 | 0 | 0 | 0 | 7 | 25 |
| Inner Eastern Melbourne | 16 | 6 | 1 | 0 | 0 | 0 | 1 | 24 |
| Outer Eastern Melbourne | 6 | 10 | 2 | 0 | 2 | 0 | 3 | 23 |
| Ovens Murray | 18 | 3 | 0 | 0 | 0 | 0 | 7 | 28 |
| **East Total** | **49** | **26** | **5** | **0** | **2** | **0** | **18** | **100** |

Table 46: North Division social housing disposals by method and division

| Division and local area | Demolitions | Short Term  Lease Handbacks | Sales | Stock Conversion Reductions | Transferred | Stock Offline | Other Community Housing Disposals | Total |
| --- | --- | --- | --- | --- | --- | --- | --- | --- |
| Hume Moreland | 15 | 0 | 4 | 0 | 1 | 4 | 6 | 30 |
| Loddon | 13 | 6 | 5 | 0 | 1 | 0 | 2 | 27 |
| Mallee | 9 | 7 | 1 | 0 | 0 | 0 | 0 | 17 |
| North Eastern Melbourne | 87 | 28 | 12 | 0 | 2 | 3 | 5 | 137 |
| **North Total** | **124** | **41** | **22** | **0** | **4** | **7** | **13** | **211** |

Table 47: South Division social housing disposals by method and division

| Division and local area | Demolitions | Short Term Lease Handbacks | Sales | Stock Conversion Reductions | Transferred | Stock Offline | Other Community Housing Disposals | Total |
| --- | --- | --- | --- | --- | --- | --- | --- | --- |
| Bayside Peninsula | 259 | 13 | 13 | 0 | 5 | 3 | 2 | 295 |
| Inner Gippsland | 13 | 0 | 3 | 0 | 0 | 0 | 0 | 16 |
| Outer Gippsland | 10 | 0 | 2 | 0 | 0 | 0 | 0 | 12 |
| Southern Melbourne | 19 | 28 | 2 | 0 | 1 | 0 | 2 | 52 |
| **South Total** | **301** | **41** | **20** | **0** | **6** | **3** | **4** | **375** |

Table 48: West Division social housing disposals by method and division

| Division and local area | Demolitions | Short Term Lease Handbacks | Sales | Stock Conversion Reductions | Transferred | Stock Offline | Other Community Housing Disposals | Total |
| --- | --- | --- | --- | --- | --- | --- | --- | --- |
| Barwon | 50 | 1 | 3 | 0 | 0 | 0 | 1 | 55 |
| Brimbank Melton | 5 | 3 | 2 | 0 | 0 | 0 | 3 | 13 |
| Central Highlands | 26 | 10 | 2 | 0 | 0 | 0 | 2 | 40 |
| Western Melbourne | 172 | 12 | 7 | 0 | 0 | 0 | 28 | 219 |
| Wimmera South West | 10 | 2 | 4 | 0 | 1 | 0 | 1 | 18 |
| **West Total** | **263** | **28** | **18** | **0** | **1** | **0** | **35** | **345** |

Table 49: Total social housing disposals by method and division

| Division and local area | Demolitions | Short Term Lease Handbacks | Sales | Stock Conversion Reductions | Transferred | Stock Offline | Other Community Housing Disposals | Total |
| --- | --- | --- | --- | --- | --- | --- | --- | --- |
| East | 49 | 26 | 5 | 0 | 2 | 0 | 18 | 100 |
| North | 124 | 41 | 22 | 0 | 4 | 7 | 13 | 211 |
| South | 301 | 41 | 20 | 0 | 6 | 3 | 4 | 375 |
| West | 263 | 28 | 18 | 0 | 1 | 0 | 35 | 345 |
| **State Total** | **737** | **136** | **65** | **0** | **13** | **10** | **70** | **1,031** |

## Total social housing dwellings at 30 June 2021

Table 50: East Division Director owned units (including leases and other Director managed units) by dwelling type and community owned units by division, local area and managing office[[19]](#footnote-20)

| Division, local area and managing office | House | Medium density attached | Medium density detached | Low-rise flat | High-rise flat | Movable unit | Multiple unit facility unit | Other | Community owned | Total |
| --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- |
| **Goulburn** | **1,091** | **749** | **78** | **46** | **0** | **51** | **47** | **16** | **630** | **2,708** |
| Seymour | 284 | 159 | 27 | 0 | 0 | 22 | 1 | 7 | 71 | 571 |
| Shepparton | 807 | 590 | 51 | 46 | 0 | 29 | 46 | 9 | 559 | 2,137 |
| **Inner Eastern Melbourne** | **1,033** | **2,107** | **148** | **403** | **13** | **67** | **148** | **19** | **654** | **4,592** |
| Box Hill | 1,033 | 2,107 | 148 | 403 | 13 | 67 | 148 | 19 | 654 | 4,592 |
| **Outer Eastern Melbourne** | **1,081** | **1,378** | **102** | **222** | **0** | **110** | **8** | **26** | **654** | **3,581** |
| Ringwood | 1,081 | 1,378 | 102 | 222 | 0 | 110 | 8 | 26 | 654 | 3,581 |
| **Ovens Murray** | **1,298** | **780** | **178** | **0** | **0** | **23** | **0** | **13** | **321** | **2,613** |
| Benalla | 261 | 106 | 18 | 0 | 0 | 3 | 0 | 0 | 26 | 414 |
| Wangaratta | 355 | 279 | 41 | 0 | 0 | 6 | 0 | 10 | 148 | 839 |
| Wodonga | 682 | 395 | 119 | 0 | 0 | 14 | 0 | 3 | 147 | 1,360 |
| **East Total** | **4,503** | **5,014** | **506** | **671** | **13** | **251** | **203** | **74** | **2,259** | **13,494** |

Table 51: North Division Director owned units (including leases and other Director managed units) by dwelling type and community owned units by division, local area and managing office[[20]](#footnote-21)

| Division, local area and managing office | House | Medium density attached | Medium density detached | Low-rise flat | High-rise flat | Movable unit | Multiple unit facility unit | Other | Community owned | Total |
| --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- |
| **Hume Moreland** | **1,556** | **1,707** | **208** | **311** | **121** | **92** | **66** | **31** | **767** | **4,859** |
| Broadmeadows | 1,556 | 1,707 | 208 | 311 | 121 | 92 | 66 | 31 | 767 | 4,859 |
| **Loddon** | **1,443** | **1,481** | **148** | **34** | **0** | **91** | **0** | **11** | **1,032** | **4,240** |
| Bendigo | 1,443 | 1,481 | 148 | 34 | 0 | 91 | 0 | 11 | 1,032 | 4,240 |
| **Mallee** | **803** | **683** | **165** | **29** | **0** | **18** | **0** | **9** | **421** | **2,128** |
| Mildura | 511 | 480 | 119 | 26 | 0 | 7 | 0 | 7 | 267 | 1,417 |
| Swan Hill | 292 | 203 | 46 | 3 | 0 | 11 | 0 | 2 | 154 | 711 |
| **North Eastern Melbourne** | **1,937** | **3,697** | **447** | **1,843** | **2,886** | **78** | **67** | **58** | **1,815** | **12,828** |
| Collingwood | 185 | 614 | 53 | 642 | 691 | 3 | 7 | 7 | 461 | 2,663 |
| Fitzroy | 57 | 375 | 2 | 400 | 954 | 0 | 24 | 5 | 251 | 2,068 |
| Preston | 1,670 | 2,423 | 387 | 570 | 5 | 75 | 13 | 40 | 936 | 6,119 |
| Richmond | 25 | 285 | 5 | 231 | 1,236 | 0 | 23 | 6 | 167 | 1,978 |
| **North Total** | **5,739** | **7,568** | **968** | **2,217** | **3,007** | **279** | **133** | **109** | **4,035** | **24,055** |

Table 52: South Division Director owned units (including leases and other Director managed units) by dwelling type and community owned units by division, local area and managing office[[21]](#footnote-22)

| Division, local area and managing office | House | Medium density attached | Medium density detached | Low-rise flat | High-rise flat | Movable unit | Multiple unit facility unit | Other | Community owned | Total |
| --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- |
| **Bayside Peninsula** | **1,864** | **3,947** | **270** | **2,085** | **1,690** | **97** | **561** | **32** | **1,847** | **12,393** |
| Cheltenham | 424 | 1,688 | 59 | 495 | 0 | 23 | 62 | 11 | 392 | 3,154 |
| Frankston | 1,371 | 1,355 | 131 | 112 | 0 | 73 | 68 | 18 | 451 | 3,579 |
| Prahran | 13 | 508 | 1 | 729 | 1,133 | 0 | 300 | 2 | 760 | 3,446 |
| South Melbourne | 56 | 396 | 79 | 749 | 557 | 1 | 131 | 1 | 244 | 2,214 |
| **Inner Gippsland** | **1,332** | **1,119** | **173** | **65** | **0** | **35** | **6** | **19** | **428** | **3,177** |
| Morwell | 1,332 | 1,119 | 173 | 65 | 0 | 35 | 6 | 19 | 428 | 3,177 |
| **Outer Gippsland** | **625** | **404** | **66** | **72** | **0** | **14** | **9** | **2** | **382** | **1,574** |
| Bairnsdale | 298 | 251 | 24 | 22 | 0 | 8 | 9 | 2 | 305 | 919 |
| Sale | 327 | 153 | 42 | 50 | 0 | 6 | 0 | 0 | 77 | 655 |
| **Southern Melbourne** | **2,231** | **2,170** | **149** | **35** | **0** | **181** | **70** | **47** | **694** | **5,577** |
| Dandenong | 2,231 | 2,170 | 149 | 35 | 0 | 181 | 70 | 47 | 694 | 5,577 |
| **South Total** | **6,052** | **7,640** | **658** | **2,257** | **1,690** | **327** | **646** | **100** | **3,351** | **22,721** |

Table 53: West Division Director owned units (including leases and other Director managed units)by dwelling type and community owned units by division, local area and managing office[[22]](#footnote-23)

| Division, local area and managing office | House | Medium density attached | Medium density detached | Low-rise flat | High-rise flat | Movable unit | Multiple unit facility unit | Other | Community owned | Total |
| --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- |
| **Barwon** | **1,945** | **1,511** | **334** | **97** | **0** | **80** | **14** | **45** | **1,028** | **5,054** |
| Geelong | 1,945 | 1,511 | 334 | 97 | 0 | 80 | 14 | 45 | 1,028 | 5,054 |
| **Brimbank Melton** | **1,225** | **853** | **66** | **6** | **0** | **47** | **33** | **12** | **525** | **2,767** |
| Sunshine | 1,225 | 853 | 66 | 6 | 0 | 47 | 33 | 12 | 525 | 2,767 |
| **Central Highlands** | 1,345 | 1,061 | 114 | 32 | 0 | 52 | 41 | 6 | 585 | 3,236 |
| Ballarat | 1,345 | 1,061 | 114 | 32 | 0 | 52 | 41 | 6 | 585 | 3,236 |
| **Western Melbourne** | **1,520** | **3,148** | **360** | **1,717** | **2,946** | **61** | **104** | **146** | **1,986** | **11,988** |
| Ascot Vale | 114 | 545 | 39 | 1,073 | 803 | 8 | 44 | 6 | 241 | 2,873 |
| Carlton | 43 | 48 | 0 | 52 | 1,022 | 0 | 38 | 2 | 569 | 1,774 |
| Footscray | 1,294 | 2,139 | 244 | 171 | 297 | 53 | 0 | 33 | 940 | 5,171 |
| North Melbourne | 69 | 416 | 77 | 421 | 824 | 0 | 22 | 105 | 236 | 2,170 |
| **Wimmera South West** | **1,132** | **1,027** | **54** | **0** | **0** | **45** | **0** | **6** | **390** | **2,654** |
| Horsham | 437 | 402 | 27 | 0 | 0 | 18 | 0 | 1 | 144 | 1,029 |
| Warrnambool | 695 | 625 | 27 | 0 | 0 | 27 | 0 | 5 | 246 | 1,625 |
| **West Total** | **7,167** | **7,600** | **928** | **1,852** | **2,946** | **285** | **192** | **215** | **4,514** | **25,699** |
|  | | | | | | | | | | |

Table 54: Total Director owned units (including leases and other Director managed units) by dwelling type and community owned units by division

| Division, local area and managing office | House | Medium density attached | Medium density detached | Low-rise flat | High-rise flat | Movable unit | Multiple unit facility unit | Other | Community owned | Total |
| --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- |
| East | 4,503 | 5,014 | 506 | 671 | 13 | 251 | 203 | 74 | 2,259 | 13,494 |
| North | 5,739 | 7,568 | 968 | 2,217 | 3,007 | 279 | 133 | 109 | 4,035 | 24,055 |
| South | 6,052 | 7,640 | 658 | 2,257 | 1,690 | 327 | 646 | 100 | 3,351 | 22,721 |
| West | 7,167 | 7,600 | 928 | 1,852 | 2,946 | 285 | 192 | 215 | 4,514 | 25,699 |
| **State Total** | **23,461** | **27,822** | **3,060** | **6,997** | **7,656** | **1,142** | **1,174** | **498** | **14,159** | **85,969** |

## Social housing dwellings by local government area at 30 June 2021

Table 55: Director owned units (including leased and other Director managed units) and community owned dwellings by local government area

| Local government area | House | Medium density attached | Medium density detached | Low-rise flat | High-rise flat | Movable unit | Multiple unit facility unit | Other | Community owned | Total |
| --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- |
| ALPINE | 49 | 30 | 6 | 0 | 0 | 0 | 0 | 0 | 7 | 92 |
| ARARAT | 81 | 56 | 4 | 0 | 0 | 4 | 0 | 0 | 8 | 153 |
| BALLARAT | 1,039 | 846 | 86 | 1 | 0 | 18 | 41 | 5 | 508 | 2,544 |
| BANYULE | 548 | 941 | 245 | 203 | 5 | 17 | 0 | 18 | 302 | 2,279 |
| BASS COAST | 75 | 217 | 1 | 0 | 0 | 5 | 0 | 6 | 80 | 384 |
| BAW BAW | 193 | 155 | 25 | 25 | 0 | 5 | 0 | 4 | 48 | 455 |
| BAYSIDE | 163 | 547 | 16 | 302 | 0 | 11 | 0 | 3 | 40 | 1,082 |
| BENALLA | 207 | 90 | 16 | 0 | 0 | 3 | 0 | 0 | 26 | 342 |
| BOROONDARA | 93 | 322 | 18 | 149 | 0 | 10 | 97 | 7 | 100 | 796 |
| BRIMBANK | 995 | 652 | 57 | 6 | 0 | 31 | 31 | 9 | 300 | 2,081 |
| BULOKE | 18 | 47 | 0 | 2 | 0 | 1 | 0 | 0 | 7 | 75 |
| CAMPASPE | 289 | 293 | 21 | 8 | 0 | 8 | 0 | 5 | 169 | 793 |
| CARDINIA | 174 | 151 | 6 | 0 | 0 | 13 | 0 | 4 | 75 | 423 |
| CASEY | 1,133 | 631 | 36 | 0 | 0 | 101 | 38 | 17 | 215 | 2,171 |
| CENTRAL GOLDFIELDS | 113 | 118 | 3 | 0 | 0 | 12 | 0 | 1 | 29 | 276 |
| COLAC OTWAY | 185 | 110 | 0 | 0 | 0 | 7 | 0 | 2 | 52 | 356 |
| CORANGAMITE | 59 | 98 | 5 | 0 | 0 | 4 | 0 | 0 | 15 | 181 |
| DAREBIN | 708 | 1,497 | 183 | 663 | 120 | 33 | 13 | 24 | 427 | 3,668 |
| EAST GIPPSLAND | 298 | 251 | 24 | 22 | 0 | 8 | 9 | 2 | 305 | 919 |
| FRANKSTON | 790 | 685 | 106 | 42 | 0 | 46 | 22 | 14 | 328 | 2,033 |
| GANNAWARRA | 89 | 47 | 5 | 0 | 0 | 3 | 0 | 0 | 9 | 153 |
| GLEN EIRA | 52 | 456 | 26 | 87 | 0 | 4 | 0 | 0 | 146 | 771 |
| GLENELG | 181 | 140 | 3 | 0 | 0 | 6 | 0 | 0 | 43 | 373 |
| GOLDEN PLAINS | 0 | 0 | 0 | 0 | 0 | 4 | 0 | 0 | 4 | 8 |
| GREATER BENDIGO | 860 | 862 | 98 | 3 | 0 | 48 | 0 | 4 | 640 | 2,515 |
| GREATER DANDENONG | 731 | 1,343 | 101 | 35 | 0 | 43 | 32 | 26 | 353 | 2,664 |
| GREATER GEELONG | 1,713 | 1,362 | 334 | 97 | 0 | 73 | 14 | 43 | 953 | 4,589 |
| GREATER SHEPPARTON | 572 | 412 | 45 | 46 | 0 | 19 | 46 | 9 | 504 | 1,653 |
| HEPBURN | 48 | 75 | 0 | 1 | 0 | 3 | 0 | 0 | 36 | 163 |
| HINDMARSH | 11 | 14 | 0 | 0 | 0 | 1 | 0 | 0 | 4 | 30 |
| HOBSONS BAY | 256 | 541 | 112 | 127 | 184 | 13 | 0 | 6 | 146 | 1,385 |
| HORSHAM | 164 | 189 | 21 | 0 | 0 | 8 | 0 | 1 | 67 | 450 |
| HUME | 1,156 | 721 | 75 | 96 | 0 | 72 | 22 | 28 | 355 | 2,525 |
| INDIGO | 34 | 63 | 5 | 0 | 0 | 2 | 0 | 0 | 22 | 126 |
| KINGSTON | 335 | 815 | 27 | 73 | 0 | 17 | 35 | 3 | 153 | 1,458 |
| KNOX | 545 | 531 | 14 | 163 | 0 | 37 | 0 | 7 | 202 | 1,499 |
| LATROBE | 971 | 657 | 146 | 40 | 0 | 17 | 6 | 7 | 276 | 2,120 |
| LODDON | 7 | 28 | 2 | 15 | 0 | 4 | 0 | 0 | 17 | 73 |
| MACEDON RANGES | 124 | 59 | 6 | 0 | 0 | 14 | 0 | 1 | 138 | 342 |
| MANNINGHAM | 60 | 140 | 5 | 9 | 0 | 9 | 0 | 0 | 117 | 340 |
| MANSFIELD | 54 | 16 | 2 | 0 | 0 | 0 | 0 | 0 | 0 | 72 |
| MARIBYRNONG | 476 | 1,381 | 123 | 44 | 113 | 6 | 0 | 22 | 499 | 2,664 |
| MAROONDAH | 262 | 648 | 68 | 13 | 0 | 26 | 8 | 1 | 304 | 1,330 |
| MELBOURNE | 112 | 466 | 77 | 473 | 1,846 | 0 | 60 | 107 | 807 | 3,948 |
| MELTON | 231 | 201 | 9 | 0 | 0 | 16 | 2 | 3 | 225 | 687 |
| MILDURA | 455 | 443 | 118 | 26 | 0 | 6 | 0 | 7 | 227 | 1,282 |
| MITCHELL | 262 | 137 | 11 | 0 | 0 | 18 | 1 | 1 | 59 | 489 |
| MOIRA | 198 | 144 | 6 | 0 | 0 | 9 | 0 | 0 | 47 | 404 |
| MONASH | 456 | 816 | 65 | 180 | 13 | 29 | 10 | 5 | 277 | 1,851 |
| MOONEE VALLEY | 114 | 545 | 39 | 1,073 | 803 | 8 | 44 | 6 | 241 | 2,873 |
| MOORABOOL | 174 | 67 | 24 | 30 | 0 | 21 | 0 | 1 | 26 | 343 |
| MORELAND | 400 | 981 | 132 | 215 | 121 | 20 | 44 | 3 | 411 | 2,327 |
| MORNINGTON PENINSULA | 641 | 463 | 20 | 60 | 0 | 41 | 46 | 4 | 153 | 1,428 |
| MOUNT ALEXANDER | 50 | 121 | 18 | 8 | 0 | 5 | 0 | 0 | 39 | 241 |
| MOYNE | 28 | 39 | 2 | 0 | 0 | 5 | 0 | 0 | 32 | 106 |
| MURRINDINDI | 22 | 22 | 16 | 0 | 0 | 4 | 0 | 6 | 12 | 82 |
| NILLUMBIK | 38 | 82 | 0 | 4 | 0 | 7 | 0 | 0 | 9 | 140 |
| NORTHERN GRAMPIANS | 82 | 85 | 0 | 0 | 0 | 1 | 0 | 0 | 45 | 213 |
| PORT PHILLIP | 65 | 733 | 80 | 1,096 | 822 | 1 | 402 | 2 | 953 | 4,154 |
| PYRENEES | 3 | 17 | 0 | 0 | 0 | 2 | 0 | 0 | 3 | 25 |
| QUEENSCLIFFE | 1 | 11 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 12 |
| SOUTH GIPPSLAND | 93 | 90 | 1 | 0 | 0 | 8 | 0 | 2 | 24 | 218 |
| SOUTHERN GRAMPIANS | 156 | 78 | 6 | 0 | 0 | 5 | 0 | 0 | 13 | 258 |
| STONNINGTON | 11 | 291 | 1 | 425 | 868 | 1 | 56 | 6 | 123 | 1,782 |
| STRATHBOGIE | 37 | 34 | 0 | 0 | 0 | 1 | 0 | 0 | 8 | 80 |
| SURF COAST | 46 | 28 | 0 | 0 | 0 | 0 | 0 | 0 | 23 | 97 |
| SWAN HILL | 241 | 146 | 42 | 1 | 0 | 8 | 0 | 2 | 178 | 618 |
| TOWONG | 10 | 11 | 0 | 0 | 0 | 0 | 0 | 0 | 4 | 25 |
| WANGARATTA | 276 | 195 | 30 | 0 | 0 | 4 | 0 | 10 | 120 | 635 |
| WARRNAMBOOL | 429 | 348 | 17 | 0 | 0 | 12 | 0 | 5 | 156 | 967 |
| WELLINGTON | 327 | 153 | 42 | 50 | 0 | 6 | 0 | 0 | 77 | 655 |
| WEST WIMMERA | 1 | 12 | 0 | 0 | 0 | 0 | 0 | 0 | 2 | 15 |
| WHITEHORSE | 424 | 865 | 60 | 65 | 0 | 19 | 41 | 7 | 163 | 1,644 |
| WHITTLESEA | 483 | 221 | 9 | 0 | 0 | 21 | 0 | 3 | 359 | 1,096 |
| WODONGA | 668 | 375 | 119 | 0 | 0 | 14 | 0 | 3 | 142 | 1,321 |
| WYNDHAM | 561 | 217 | 9 | 0 | 0 | 34 | 0 | 5 | 295 | 1,121 |
| YARRA | 160 | 925 | 11 | 973 | 2,761 | 0 | 54 | 13 | 716 | 5,613 |
| YARRA RANGES | 274 | 199 | 20 | 46 | 0 | 47 | 0 | 18 | 148 | 752 |
| YARRIAMBIACK | 21 | 24 | 0 | 0 | 0 | 3 | 0 | 0 | 13 | 61 |
| **State Total** | **23,461** | **27,822** | **3,060** | **6,997** | **7,656** | **1,142** | **1,174** | **498** | **14,159** | **85,969** |

## Director owned units by number of bedrooms at 30 June 2021[[23]](#footnote-24)

Table 56 East Division local area Director owned units (including leases and other Director managed units) by number of bedrooms

| Division and local area | Number of dwellings | | | | | | Total dwellings | Total Bedrooms |
| --- | --- | --- | --- | --- | --- | --- | --- | --- |
| One bedroom | Two bedrooms | Three bedrooms | Four bedrooms | Five bedrooms | Six or more bedrooms |
| Goulburn | 531 | 505 | 881 | 138 | 19 | 4 | 2,078 | 4,856 |
| Inner Eastern Melbourne | 1,375 | 1,380 | 923 | 203 | 53 | 4 | 3,938 | 7,941 |
| Outer Eastern Melbourne | 765 | 888 | 1,055 | 183 | 27 | 9 | 2,927 | 6,617 |
| Ovens Murray | 462 | 577 | 1,069 | 170 | 14 | 0 | 2,292 | 5,567 |
| **East Total** | **3,133** | **3,350** | **3,928** | **694** | **113** | **17** | **11,235** | **24,981** |

Table 57: North Division local area Director owned units (including leases and other Director managed units) by number of bedrooms

| Division and local area | Number of dwellings | | | | | | Total dwellings | Total Bedrooms |
| --- | --- | --- | --- | --- | --- | --- | --- | --- |
| One bedroom | Two bedrooms | Three bedrooms | Four bedrooms | Five bedrooms | Six or more bedrooms |
| Hume Moreland | 1,170 | 1,059 | 1,383 | 411 | 61 | 8 | 4,092 | 9,403 |
| Loddon | 898 | 890 | 1,234 | 172 | 13 | 1 | 3,208 | 7,094 |
| Mallee | 462 | 453 | 655 | 123 | 14 | 0 | 1,707 | 3,888 |
| North Eastern Melbourne | 2,907 | 4,340 | 3,142 | 515 | 89 | 20 | 11,013 | 23,534 |
| **North Total** | **5,437** | **6,742** | **6,414** | **1,221** | **177** | **29** | **20,020** | **43,919** |

Table 58: South Division local area Director owned units (including leases and other Director managed units) by number of bedrooms

| Division and local area | Number of dwellings | | | | | | Total dwellings | Total Bedrooms |
| --- | --- | --- | --- | --- | --- | --- | --- | --- |
| One bedroom | Two bedrooms | Three bedrooms | Four bedrooms | Five bedrooms | Six or more bedrooms |
| Bayside Peninsula | 4,077 | 3,304 | 2,751 | 360 | 50 | 4 | 10,546 | 20,217 |
| Inner Gippsland | 800 | 775 | 1,023 | 138 | 11 | 2 | 2,749 | 6,034 |
| Outer Gippsland | 252 | 318 | 553 | 65 | 3 | 1 | 1,192 | 2,825 |
| Southern Melbourne | 1,081 | 1,413 | 1,775 | 499 | 111 | 4 | 4,883 | 11,798 |
| **South Total** | **6,210** | **5,810** | **6,102** | **1,062** | **175** | **11** | **19,370** | **40,874** |

Table 59: West Division local area Director owned units (including leases and other Director managed units) by number of bedrooms

| Division and local area | Number of dwellings | | | | | | Total dwellings | Total Bedrooms |
| --- | --- | --- | --- | --- | --- | --- | --- | --- |
| One bedroom | Two bedrooms | Three bedrooms | Four bedrooms | Five bedrooms | Six or more bedrooms |
| Barwon | 947 | 1,317 | 1,505 | 234 | 22 | 1 | 4,026 | 9,139 |
| Brimbank Melton | 366 | 553 | 1,072 | 225 | 21 | 5 | 2,242 | 5,725 |
| Central Highlands | 753 | 595 | 1,114 | 170 | 17 | 2 | 2,651 | 6,056 |
| Western Melbourne | 3,205 | 3,888 | 2,383 | 447 | 62 | 17 | 10,002 | 20,087 |
| Wimmera South West | 658 | 526 | 962 | 106 | 9 | 3 | 2,264 | 5,074 |
| **West Total** | **5,929** | **6,879** | **7,036** | **1,182** | **131** | **28** | **21,185** | **46,081** |

Table 60: Total Director owned units (including leases and other director-managed units) by number of bedrooms by division

| Division and local area | Number of dwellings | | | | | | Total dwellings | Total Bedrooms |
| --- | --- | --- | --- | --- | --- | --- | --- | --- |
| One bedroom | Two bedrooms | Three bedrooms | Four bedrooms | Five bedrooms | Six or more bedrooms |
| East | 3,133 | 3,350 | 3,928 | 694 | 113 | 17 | 11,235 | 24,981 |
| North | 5,437 | 6,742 | 6,414 | 1,221 | 177 | 29 | 20,020 | 43,919 |
| South | 252 | 318 | 553 | 65 | 3 | 1 | 1,192 | 2,825 |
| West | 5,929 | 6,879 | 7,036 | 1,182 | 131 | 28 | 21,185 | 46,081 |
| **State Total** | **20,709** | **22,781** | **23,480** | **4,159** | **596** | **85** | **71,810** | **155,855** |

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1. A number of state-wide homelessness and family violence services have service agreements managed by the department centrally. These are reported as Central division. [↑](#footnote-ref-2)
2. This data has been collected from Victorian homelessness-funded agencies through the Homelessness Data Collection. These agencies report the same data to the Specialist Homelessness Services Collection, a national collection managed by the Australian Institute of Health and Welfare. [↑](#footnote-ref-3)
3. Clients can be assisted in multiple DFFH areas and divisions over 2020-21. Each client has been counted in the Area that provided services to them latest in 2020-21. Agencies' data are reported under the DFFH area that manages the service agreement with that agency. [↑](#footnote-ref-4)
4. Agencies' data are reported under the DFFH area that manages the service agreement with that agency. A number of state-wide homelessness and family violence services have service agreements managed by the department centrally. These are reported as Central division. [↑](#footnote-ref-5)
5. A range of community-managed housing options to provide affordable accommodation for a wide range of client groups. [↑](#footnote-ref-6)
6. Managed units and housing owned through the Director of Housing. The Director of Housing is the landlord to public housing tenants. [↑](#footnote-ref-7)
7. Including movable unit applications. [↑](#footnote-ref-8)
8. Does not include movable units waiting list managed centrally and applications temporarily under central office. [↑](#footnote-ref-9)
9. Does not include applications temporarily under central office. [↑](#footnote-ref-10)
10. Includes rental general stock and movable units. [↑](#footnote-ref-11)
11. Includes rental general stock and movable units. [↑](#footnote-ref-12)
12. Includes rental general stock and movable units. [↑](#footnote-ref-13)
13. Rental rebates are provided to low income households in public housing. The rebate represents the difference between rent paid by the household and the market rent of the public housing property. [↑](#footnote-ref-14)
14. Does not include 273 other Director managed units. [↑](#footnote-ref-15)
15. Does not include 273 other direct tenure stock which may include ‘crisis other’ (stock awaiting demolition or sale, being temporarily used as crisis housing), community facilities, commercial tenancies, sundry rentals, rental various, rental pensioner trust fund and rental to government departments. [↑](#footnote-ref-16)
16. Other direct tenure stock may include ‘crisis other’ (stock awaiting demolition or sale, being temporarily used as crisis housing), community facilities, commercial tenancies, sundry rentals, rental various, rental pensioner trust fund and rental to government departments. [↑](#footnote-ref-17)
17. Including Director owned stock. [↑](#footnote-ref-18)
18. Total Bedrooms is the sum of bedrooms including sleepouts for each property. [↑](#footnote-ref-19)
19. Department areas are in bold with managing office indented below. [↑](#footnote-ref-20)
20. Department areas are in bold with managing office indented below. [↑](#footnote-ref-21)
21. Department areas are in bold with managing office indented below. [↑](#footnote-ref-22)
22. Department Areas are in bold with managing office indented below. [↑](#footnote-ref-23)
23. Total Bedrooms is the sum of bedrooms including sleepouts for each property. [↑](#footnote-ref-24)