



Family Services Workforce Survey

Results snapshot

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The Department of Health and Human Services has undertaken a survey of the family services workforce to inform strategic planning and resourcing of the child and family services sector.

The survey provides important data about the family services workforce to assist the sector and the department to understand existing strengths and capabilities and to identify skill gaps and areas for development.

The survey will inform the development of a 10-year industry plan for all government and non-government agencies with responsibility for preventing or responding to family violence.

The department commissioned the Centre for Excellence in Child and Family Welfare to undertake this survey. The centre is the peak body for organisations working with children and families experiencing vulnerability in Victoria.

To view the full report visit www.dhs.vic.gov.au and search 'Family Services Workforce Survey'.

Summary

The survey shows respondents felt most confident in:

- identifying children at risk of abuse or neglect
- knowledge of child development.

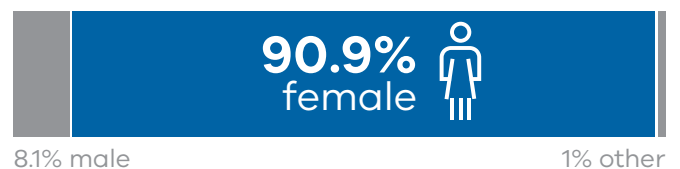
Respondents felt least confident in:

- giving evidence in the Children's or Family Court
- working with people who perpetrate family violence.

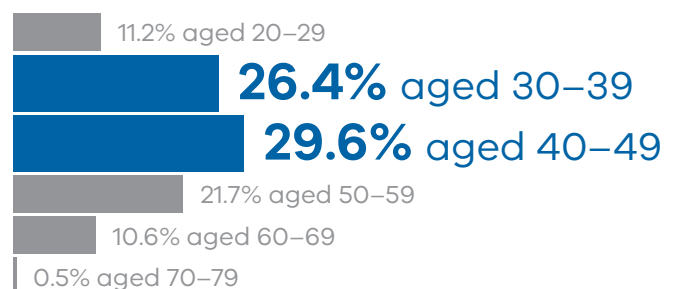
Survey respondents



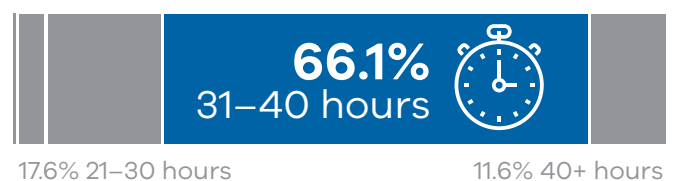
Gender



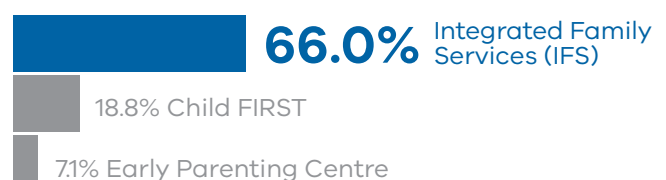
Age groups



Hours worked per week



Top three program/service areas



Job satisfaction

Motivation to stay in sector



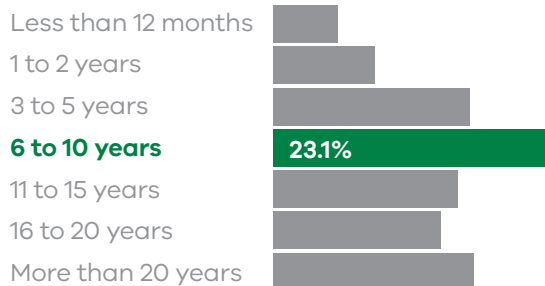
Most important
= **making a difference
to children and families**

Least important
= **money is good** 

"A valuable field that presents many challenges, the importance of which is not always acknowledged."

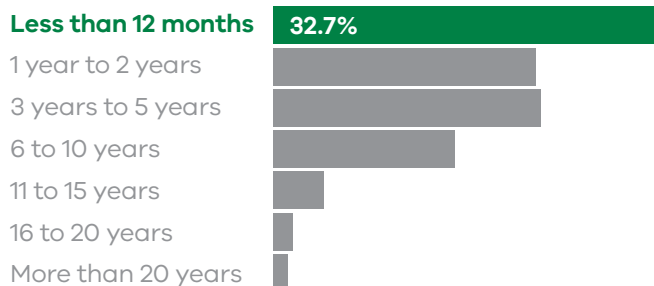
—Survey Respondent Feedback

Time in the sector



97.2% plan to stay in the community services sector

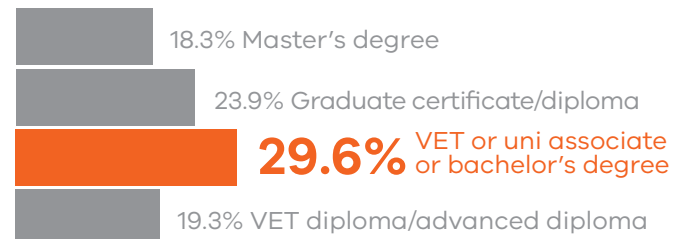
Time in current role



90.4% plan to stay in their organisation

Education/training

Top four highest qualification levels



Top four fields of study



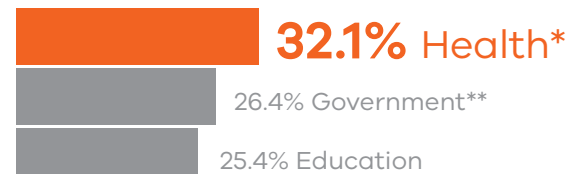
70.9% completed
CRAF training

Common Risk Assessment Framework

58.6% felt their qualifications fully equipped them for their role
41% felt only to some degree



Top three sectors worked in



* Nursing, Mental health, Allied health, Drug and alcohol

** Local, state and Commonwealth government

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